

2017 Service Milestones

Pins awarded Volunteer Appreciation Week, 2018

3500+

Carole Humphrys*

(First volunteer to reach 3,500 service milestone.)

2500+

Don Swanson*

(Only volunteer to reach two new service milestones in 2017.)

2000+

Sheila Enestvedt* Martha Skinner* Don Swanson*

1500+

Anita Allen* Jan Pettit* John Ryder*
Margit McNallan*

1000+

Gary Bradford Chris Goulet Paulette Taffe
Sharon Callinan* Judy Pfannenstien George Wishy
Jill Franklin

500+

Sam Abrahamson	Mary Duffy	Alyssa Lucas
Kaytie Baltes	Grace Ehlers	Nadine Petersen
Kaye Bergstrom	Patty Gilmore*	Nancy Rodgers
Grace Child	Diane Hall*	Chuck Rydquist*
Bev Christian*	Wendy Koenen	Sharol Rydquist*
Pat Cook*	Kathy Learst	Carol Smith
Steve Dibble	Sharon Lossing	Ken Williams

100+

Gary Abrahamson	Joni Jongquist	Saranya Putrevu*
Sharon Ahrens	Nicholas Kaye	Judy Randall*
Rhea Alley*	Brianna Khieu	Lauren Rishovd*
Lauren Anderson*	William Kim*	Kaisa Rova*
Ellen Barnett*	Parisa King	Mark Royal*
Dave Beatt*	Audrey Koehler*	Grace Sagong*
Aniket Bhalerao*	Christopher Kwon	Arhan Salunke
Suzanne	Bonnie Laumb*	Aditya Satish
Blankenberg	Cathi Lee*	Ann Schlangen*
Rhonda Blizel	Lina Lee*	Mark Schmitt
Vickie Borgen	Roxanne Lindquist	Linsy Sharp
Pamela Bushman	Nancy Loehr	Briana Sheridan
Pamela Cates	Kaitlyn Lowery*	Ruhi Shirodkar*
Cassey Ceron	Reya Magan*	Simran Singh*
Fernandez*	Marcia Margolis*	Sanju Sivan
Selina Chen*	Amulya Maripally	Marlene Sorenson*
Vicki Cohrs*	Holly Martini	Vidya Srinivasan*
Ken Craft	Kim Miers*	Sharada Srivatsa*
Jan Disch	Dianne Miller	Jim Steil
Dan Du	Mary Ann Morin	Elaine Stindt
Dani Eernisse*	Angela Munoz	Linda Stull*
Tera Elias*	Roshni	Parikshit Suda*
Caitlin Enge	Muralidharan*	Varshini Suresha*
Karina Erikson	Jalena Ngep*	Emily Taras*
Jonathan Evers*	Julia Ngep	Jyothi Tella
Kathy Glen*	Jessica Nhan	Andrea Tornaiainen*
Jesse Heinen*	Patty Otten	Dave Ullestad*
Barbara Hodges	Kellyn Pause*	Anita Vang*
Arman Hussain*	Lissa Pelzer*	Mayuresh Vernekar*
Olivia Hyde*	Abby Peterson	Connie Wang*
Brynn Jasicki*	Shanecia	Steve Ward
Matthew Jeon	Phimvongsa*	Curt Wilson*
Nargis Jiwa*	Maddy Piller*	Dheera Yalamanchili
Lana Jones*	Sydney Pletan*	Alyssa Zimmerman*

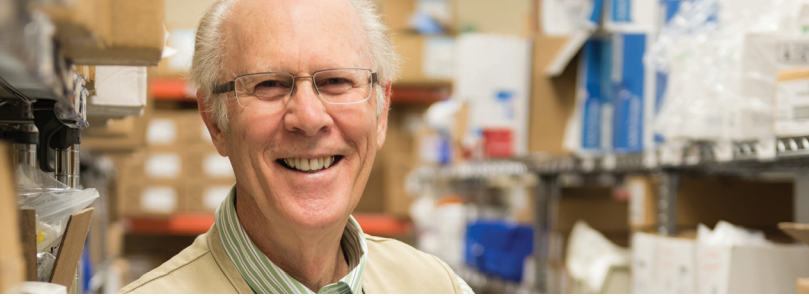
*Met this milestone in 2017 and will receive a milestone pin.

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Our amazing volunteers

2017 AT A GLANCE





WHO ARE OUR VOLUNTEERS?

- 79% Female
- 21% Male
- Oldest: 89
- Youngest: 14
- Average Age: 37
- Most new volunteers in 2017: June (34)
- Most active volunteers in 2017: December (414)

CONTRIBUTION AND VALUE OF TIME

- 23,005.37 total hours of service
- Volunteer hours are valued at \$555,349.63 of in-kind contribution for 2017. (Independent Sector values volunteer time at \$24.14 per hour.)

2017 IN NUMBERS

474 People volunteered at MGH at some point

201 New volunteers

377 Applications submitted (February 2016-2017)

Volunteers serve in **17** different departments and fulfill **34** different volunteer positions.



WHAT OUR VOLUNTEERS HAVE TO SAY ABOUT SERVING AT MAPLE GROVE HOSPITAL

"I view my time volunteering for the hospital as irreplaceable."

"I am most proud of the wonderful hospital, including the environment we volunteer in and the great people we work with."

"It is an absolute pleasure to work with such a fantastic group of people as the MGH team. I've learned a lot from my time as a volunteer, not only as far as career paths go, but on a personal development level as well. "

"Oh my goodness - I love (volunteering) so much!! I wish this was my everyday job! So fun! (Volunteering) just re-sparked my love of nursing and gave me something to strive for...working in a hospital such as this."

Noteworthy in 2017

- **Community Based Vocational Assessment and Training Program** (CBVAT, ISD 279) volunteers are utilized to complete customer room audits. Cleanliness or facility concerns are called in to the Customer Service Center. They also stock surgical scrubs in the surgical locker rooms.
- **Dianne Bosiacki & Chris Goulet** co-lead the annual Holiday Boutique which had the most vendors (26) since its inception. Vendor registration fees were used to supply fifty \$10 gas gift cards for Social Services team members to distribute to customers or families of newborns who need assistance getting home or paying for gas to visit their newborn in the NICU.
- **The Knitting Grandmas and Friends** reached the 30,000 hat milestone!
- **Maple Grove Hospital** was recertified as a Service Enterprise through Points of Light.

Maple Leaf Award Recipients:

2012 - George Wishy, Guest Services

2013 - Karnie Wessling, Guest Services & Family Birth Center

2014 - Martha Skinner, Family Birth Center & Volunteer Services

2015 - John Rider, Guest Services

2016 - Jack Swanson, Facilities

2017 - Pat Cook, Guest Services & Volunteer Services