

**Workflow For Healthcare Worker with
COVID-19 Symptoms**
Effective Starting 8/21/2020

***COVID-19 Person Under Investigation (PUI) Criteria – person has one or more of the following symptoms:**

- Fever>100, chills, or rigors
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea
- Exacerbation of chronic medical condition
- Acute thromboembolic events

I'm a healthcare worker and I have symptoms of COVID-19 and I work at North Memorial Health Hospital, Maple Grove Hospital, or a Blaze clinic.

Call
**Team Member Health
COVID hotline
763-581-2180**

NOTE: If you are calling after hours or on weekend:

1. Leave a message with the COVID line
2. Call the backdoor number of one of the three urgent cares listed below
3. Refrain from work until testing complete

TMH provides
referral information
for testing

Team member testing location:

TM calls registration (763-581-3192) **upon arrival** but before entering the building

•**Robbinsdale Medical Building Suite 215** (Starting 8/11/20)
Open: **M, W, F; 8 a.m. – 4 p.m.**

•**Maple Grove Medical Center Suite 11** (Starting 8/12/20)
Open: **T and Th; 8 a.m. – 4 p.m.**

Assessment and Test (Virtual and in-person) :

Ask team member to call 763-220-8127 for a telehealth appointment. The clinician doing the telehealth visit and place the lab order, customer would then schedule a follow up lab only visit for the test.

Evenings/ Weekends: Refer the team member through the “back door” number to Minnetonka Urgent Care, Blaine Urgent Care or Elk River Urgent Care. They would be assessed and tested.

- oMinnetonka: 763-581-8919
- oBlaine: 763-581-0513
- oElk River: 763-581-5209

Provider instructs employee to follow quarantine restrictions provided by TMH
Results available in MyChart

Changes since last version:

- Updated testing site locations
- Added clarification that results will be available in MyChart