

Process for Communicating COVID-19 Laboratory Test Results

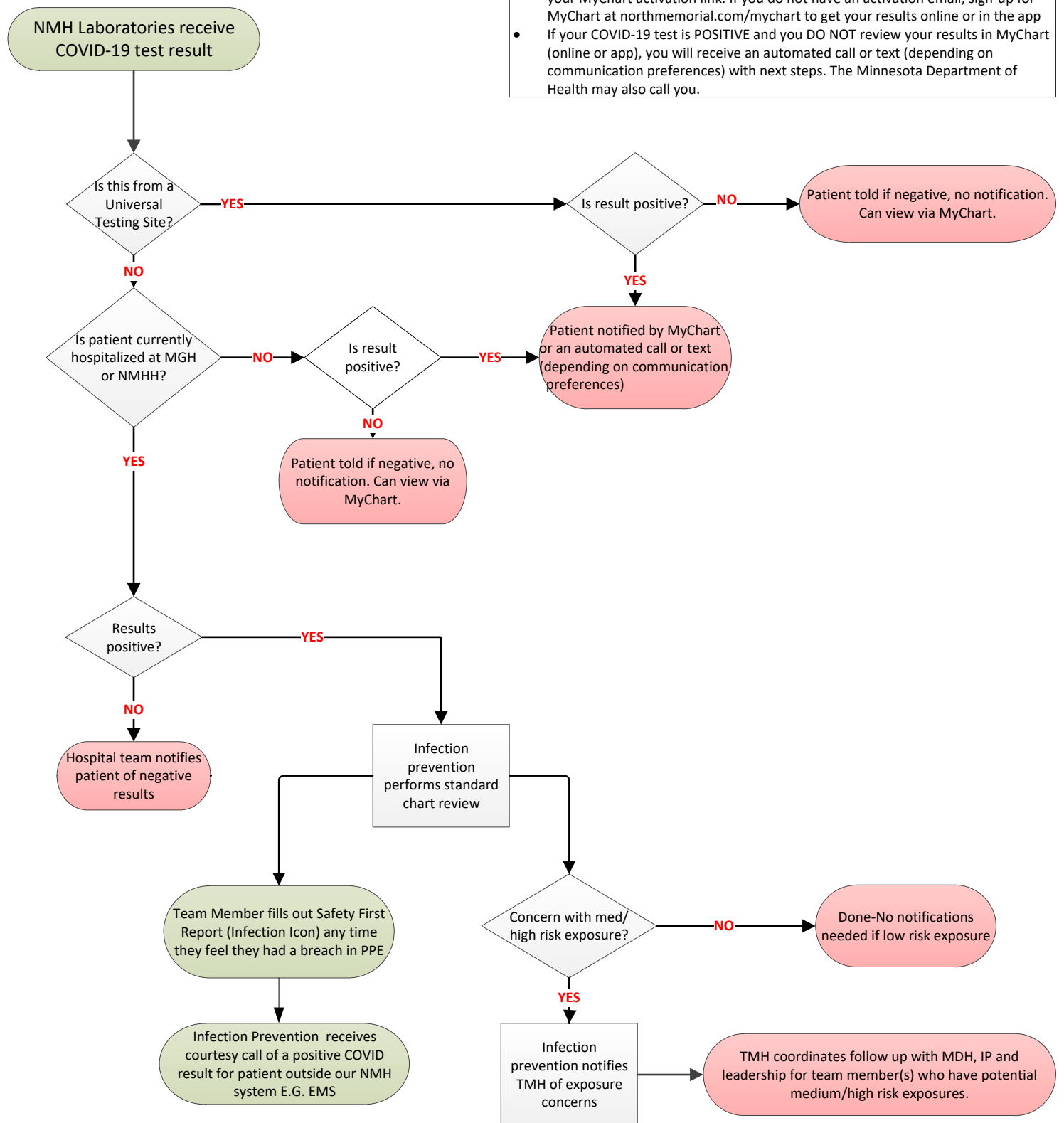
Effective starting January 9th, 2021

Note:

- Results are released to MyChart automatically 4 times daily for all results
- Assumptions will be made that PPE procedures were followed and individual team members will not be notified unless there is known breach in PPE procedures.

How do I get my test results?

- North Memorial Health will release all results via MyChart. Check your email for your MyChart activation link. If you do not have an activation email, sign-up for MyChart at northmemorial.com/mychart to get your results online or in the app
- If your COVID-19 test is POSITIVE and you DO NOT review your results in MyChart (online or app), you will receive an automated call or text (depending on communication preferences) with next steps. The Minnesota Department of Health may also call you.



Changes since last version:
 Updated scripting to match testing handout.

