NORTH MEMORIAL HEALTH | FOUNDATION

In This Together: Fighting A Global Pandemic







Serving Our Community

In 2020



4,456 dedicated team members

19,413 surgeries







COVID-19 related **4,409** ambulance runs



114,175 emergency department visits

COVID-19 related
1,686
emergency
department visits



2,255 helicopter transports

COVID-19 related127 helicopter transports



COVID-19 related 6,479outpatient visits

14,056

Maple Grove Hospital admissions

17,398

North Memorial Health Hospital admissions





COVID-19 related
869
inpatient stays

3,324,635 pharmacy

pharmacy doses dispensed



116 languages spoken by customers

Top languages requested from interpreter services: Hmong, Spanish, Russian, Vietnamese, and Somali



COVID-19 related

153,567 lab tests completed



A Message

From Leadership



OUR MISSION

Empowering our customers to achieve their best health.

OUR VISION

Together, healthcare the way it ought to be.

Dear Friends of North Memorial Health and Maple Grove Hospital,

The COVID-19 pandemic created unexpected, and unprecedented, needs for our health system and in many ways has changed the way we look at health care today. As the teams at North Memorial Health and Maple Grove Hospital stepped up to respond to the crisis and serve our community with amazing care, I couldn't have been prouder to be part of the work being done.

It hasn't been an easy year for any of us, yet, our "healthcare heroes" adapted quickly, learned new ways to treat a novel disease, and adapted to continue to find healing, human connections with patients and their families when safety forced loved ones to stay away from the bedside.

Your support during the pandemic has helped keep them going. When we sent out an urgent request asking you to help with protective equipment and support for our care teams, you stepped up, giving more than 34,000 homemade masks, 23,000 nourishing meals/snacks and countless well-wishes for frontline workers. And when we asked for help to meet the new needs of our patients, once again, you stepped up, donating thousands of dollars for equipment and assistance. Throughout this past year, you continued to amaze us with your generosity.

I sincerely hope that you are also proud of your role in helping our community during the pandemic.

On the following pages, you will see the significant impact your efforts have had on our health system. Even though the Foundation had to pivot quickly to support our patients and team members during the height of Covid, our supportive community rose to the occasion. Without being able to physically gather for our annual events last year, our donors came together at our first ever virtual gala to raise over half a million dollars for the fight against COVID-19.

On behalf of the North Memorial Health Foundation Board of Directors and the entire Foundation team, I thank all of you who have given to help North Memorial Health in its mission of empowering its customers to achieve their best health.

Sincerely,

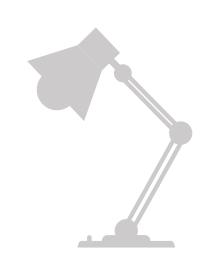
Scott Hemenway

Board Chair

Donor

Spotlight





Erica's Story

When Frica reached out to the Foundation team in the fall of 2020, she was looking for a way to use the power of her social network to help families struggling through NICU stays during the pandemic. With both a birthday and Christmas in December, she decided to create a personalized JustGiving webpage to ask for a very special gift from her family and friends: help in reaching her goal of raising \$1,000 by the end of the year. Her story highlights some of the challenges her family faced and why they are so passionate about this cause.

On January 28, 2019, I experienced one of the most frightening moments of my second pregnancy, a moment that all mothers dread - unexplained bleeding. After meeting with Maternal Fetal Medicine (AKA the high-risk pregnancy team) the following morning, we were delivered the ultimate curveball: our baby was coming nine weeks early.

Fortunately, our beautiful boy Theo was born under the best possible circumstances on January 29. Although he required a stay in the NICU, he was one of the lucky ones. Theo was there for five weeks, and while it felt like a lifetime for our family, we know other families endure much longer stays.

Throughout Theo's time in the NICU, we knew he was in the best possible place and receiving exceptional

care. To this day, we remain grateful to each and every one of the NICU care team members. Not only did they take care of our son, but they supported us every step of the way as well. Whether they provided progress reports, educated us during rounds, celebrated milestones, encouraged us, or comforted us during our darkest moments, the NICU staff gave us hope.

Fast forward to today. We're living through a global pandemic. Imagine having a baby during this time who required additional care. Nick and I have recently reflected on how different our NICU experience would have been had Theo been born in 2020, and it breaks my heart knowing that many parents are living with a very different NICU experience due to COVID-19.

Theo's time in the NICU was honestly one of the most challenging, heart-wrenching chapters of my life. Because of COVID-19, NICU families face even greater visiting restrictions, but the NICU team at Maple Grove Hospital is doing whatever they can to be as supportive as possible.

This is a cause that's deeply personal to me and I want to do whatever I can to support other families who are going through their own NICU experiences.

Erica shared her webpage with her family and friends, then kept them updated on the campaign's progress. In honor of Theo, 34 donors joined her in her mission. They even saw a family member's business match the gift and her story was highlighted on a local giving blog. She was amazed and honored when she eventually saw their support quadruple her initial goal to eventually raise over \$4,000 for NICU families during COVID-19!

During COVID-19

While the COVID-19 pandemic affected healthcare in ways we never thought possible, the bright spot through it all has been the support, caring and kindness our team has received from the community—to help our customers and the entire community in its fight against this devastating disease.

It was an honor to watch the myriad of ways that our community directed its talents, resources and gifts to come together. There were sewing machines whirring at all hours of the day, 3D printers creating new patterns for face shield bands, distilleries turning off their spirit production in exchange for disinfectants, and restaurants learning new ways to package meals that would meet infection prevention requirements. We received well-wishes from near and far, young and old—all hoping to keep our team's spirits up during the darkest times. These are just a few examples of the many, many ways you came together as part of something larger to help save lives this past year.

Your generosity has not gone unnoticed nor unappreciated as you looked for creative ways to make an impact during the pandemic. Your strength helped us stay strong as well.



34,253Cloth masks to stop the virus from spreading



23,293
Nourishing meals, snacks
and treats for team members



241Gallons of ethanol disinfectant and 600 spray bottles to disinfect our ambulances and helicopters



50
Handmade prayer shawls to provide comfort to patients



3,591
Self-care gifts such as this massage chair so team members could maintain their own wellbeing



102,749
Face shields, masks, gloves,
gowns, and other PPE items to
help care teams stay safe

Supporting Our Healthcare Heroes

Resilience Assistance

Despite living in a constant state of change in 2020, we have witnessed our teams come together to deliver exceptional care, compassion and service to our customers. We also recognize that this way of operating has taken its toll—mentally, physically and emotionally. In response to this need, we have created an even broader and more meaningful way to support the wellbeing of our teams.



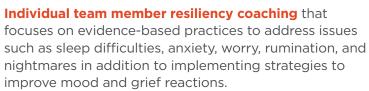
North Memorial Health and Maple Grove Hospital formed a Resilience Steering Team to gather feedback from team members about their needs, to implement opportunities to help them through the challenges of the pandemic, and to ensure they have resources to process and heal into the future.

The following programs were developed with Foundation support:





An updated resilience and stress support webpage offering a one-stop shop for resilience resources available to every team member.





Team member huddle meetings to share strategies for self-care and resilience, raise awareness of additional resources and referrals to other services.



Manager consultations regarding individual or team stress concerns and to assist in accessing trainings based on specific requests by departments.

These direct responses to the challenges our team members face allow them to share their distress, provide solution-focused strategies to expedite recovery and help them recognize their resilient strengths. Additionally, supporting team leaders gives them the tools and knowledge to introduce resilience strategies and tips for how the team can implement them throughout the workday. Together, we are introducing long-term solutions to team member wellbeing!



















Celebrating Together

VIRTUALLY

North Memorial Health's annual *Making Compassion Count Gala* looked a lot different in 2020 as we shifted to a online event, but support of our healthcare heroes remained strong. Our live program, emceed by WCCO's Jason DeRusha, included pandemic stories and experiences from both customers and team members alike. A great big thank you to all the attendees, sponsors, and hundreds of individuals and organizations who donated and bid on auction items in support of our work.





\$540,506 raised to support COVID-19 efforts







439 registered guests viewed from 20 different states across the US



































Celebrating Together

VIRTUALLY



SPECIAL GUESTS: Ken and Rose Thunder

We were so grateful to have Ken and Rose join us online to celebrate—and they truly deserved a celebration after everything they had been through! Ken was one of the first COVID-19 customers treated in our hospitals and the first to recover and be discharged from his unit at North Memorial Health Hospital.

After going on Spring Break to the West Coast in early March, Ken began to feel sick with cold-like symptoms that he battled at home for a week, with the support of his wife, Rose. Eventually, as he struggled to breathe, he asked Rose to bring him to Maple Grove Hospital. Within 24 hours, he was told he had COVID-19—before many of us even knew what that was. Within two days, he started to decline as his care team called Rose to tell her he was going

to the ICU to be put on a ventilator and then transferred to North Memorial Health Hospital. He remained in the ICU for 25 days, 12 of which were on a ventilator. Rose supported him from afar, communicating with his care team and advocating for his needs while unable to visit him in person.

Ken went home on oxygen and needed a walker to get around his home. He was out of work for 112 days and eventually returned with limited hours. Six months "Thank you to all the medical staff for their hard work every single day! Thank you for saving my life!"

after his diagnosis, he was finally able to go back full-time as a licensed master plumber for Gilbert Mechanical. Miraculously, he doesn't have any scar tissue on his lungs. Ken shared his gratitude, saying, "Thank you to all the medical staff for their hard work every single day! Thank you for saving my life!" It's been a long road to recovery for both of them and we are so happy to have been a positive part of their journey.



Special thanks to the following North Memorial Health teams for donating items to our online auction:

Finance

Foundation

Senior Leadership Team

> Information Technology

Laboratory

MRI Department

Revenue Integrity

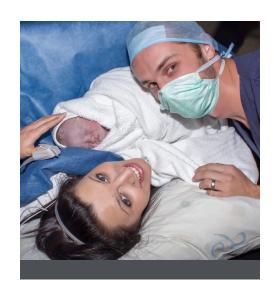
Emergency Behavioral Health



Programs That Heal

Birth Center Meals

When COVID-19 hit our community, laboring mothers were only allowed one support person to help them through their delivery. Those individuals were required to stay in the patient room until discharge to limit exposure and keep everyone safe. Our teams took care of their support person by providing additional meal trays during their hospital stay, making certain new moms were supported through the most challenging times during and after labor.



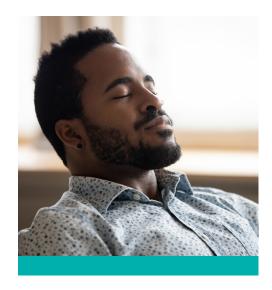


Seasons of Grief Hospice Support

As the pandemic surged in the winter months, our Hospice team knew it was essential to find a safe way to support grieving loved ones even though they couldn't gather for the annual Memory Tree event. They created "Seasons of Grief" kits to help families remember and honor their deceased loved ones in a time where gathering and hosting services was especially challenging due to COVID-19. The kits contained a ritual activity for each of the four seasons such as a candle lighting, seed paper planting and origami, as well as an education booklet that includes readings, journaling, and songs. Over 400 individuals requested and received a support package to help them on their journey.

Mind Body Medicine Training

In 2020, nearly all our outpatient mental health providers received Mind Body Medicine training. This gave our team the opportunity to participate in instruction and supervised practice on how to integrate evidence-based mind-body techniques such as meditation, guided imagery, biofeedback, written dialogues, and exercise into their daily practice with patients. These techniques promote self-awareness, self-care, and self-expression to help with balance and resilience, especially for those on a path to healing from psychological trauma and stress.



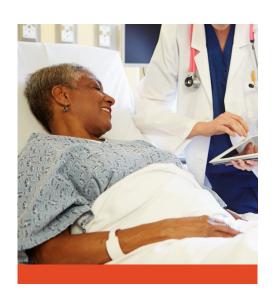
Your Gifts in Action

Programs That Heal

Point of Contact Ultrasound

With your help, we have enabled a very modern workflow—North will be the first system in the metro with extensive rollout of handheld point-of-care ultrasounds. The benefits of our 27 new point of contact ultrasound machines eagerly being put to use throughout our hospitals have already been seen by our customer and care providers.

From the Emergency Departments to the ICUs to the Operating Rooms, patients can now receive diagnostic and therapeutic services at the bedside without interrupting face-to-face care. This means patients will be on their way to healing and feeling better faster. This technology reduces radiation exposure, costs less and although just recently launched, is estimated to support up to 8,000 customers every year!





MyoMapping Technology

Our Heart & Vascular Center launched a new, innovative technology that allows physicians to non-invasively diagnose heart diseases early and also provides information on predictive factors for treatment, monitoring and prognosis.

MyoMapping Technology, which has become a gold standard in the Cardiology field, allows doctors to see parts of their patients' hearts they weren't able to see before. Colored images can show them heart tissue composition. This means after a cardiac MRI, patients will know what's happening with their heart sooner and can work with their doctors to come up with the best treatment plan as quickly as possible.



FOUNDATION

Crisis Assistance

Donor support provides financial assistance to various crisis funds for customers, community members and team members throughout North Memorial Health and Maple Grove Hospital.

In 2020, \$55,348 in donor contributions helped 61 individuals through difficult times. This included the launch of a new fund for team members facing a crisis due to the COVID-19 pandemic.

Support provided included:

- Prescriptions and medical/dental treatment
- Food and housing
- Transportation
- Legal aid and security measures such as lock changes
- Scholarships
- · Child care

Crisis Support Provided in 2020



Billings-Visaya Family Cancer Care:

\$16,879

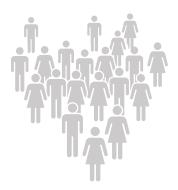
to 18 patients



Maple Grove Hospital
Team Member Crisis Fund:

\$5,000

to 5 team members



North Memorial Health Team Member Crisis Fund

\$22,236

to 20 team members



Mental Health Customer Emergency Fund:

\$1,379

to 4 patients



COVID-19 Team Member Crisis Fund

\$4,000

to 8 team members



Cancer Care Pharmacy Fund:

\$5,854

to 6 patients

The Gift of Time & Talent



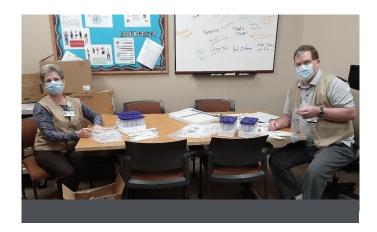
Especially Grateful

We have always been grateful for the individuals throughout our health system who volunteer their time and talents each year. After the pandemic hit, we felt their impact even more acutely as their roles were quickly suspended for safety's sake in March 2020. Many of the tasks usually completed by volunteers didn't happen at all. Welcome desks were shut down, supplies were slow to be stocked, and patients missed opportunities for extra comfort and joy during their hospital stays. As one team member from Maple Grove Hospital said, "Volunteers don't do nice things, they do NECESSARY things!"

Countless Donations

Our volunteers found so many ways to adapt and continue to give back. They donated countless snacks, meals, and beverages to our care teams—and even reached out to their networks to find additional support from the community. They decorated staff entrances and reached out to local daycares to make cards of encouragement during the most difficult moments. They coordinated gifts of PPE and sewed masks with their own hands as well.





1,000 Kits Per Day!

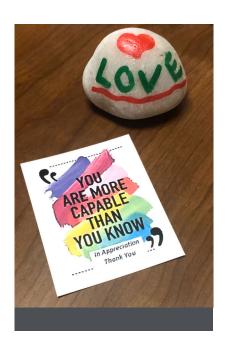
When COVID-19 testing reached its peak and we could not keep up with the demand for supplies, our Volunteer Services teams began to organize ways for individuals to safely come back on-site outside of hospital care areas. Volunteers quickly stepped up to assemble test kits—at one point completing more than 1,000 kits per day. By the end of the summer, they had created more than 25,000 for our lab team!

"Volunteers don't do nice things, they do **NECESSARY** things!"

Vaccination Sites

Eventually, as vaccine roll-out began, volunteers again showed up to help. They began working at our vaccination sites, directing patients, checking in on everyone after they received their shots and sanitizing the space. They also assembled 1,000s of information packets with facts sheets, Q&As and safety information.





Extra Care

Volunteers in our Hospice program were preparing to adapt and try new ways to care for patients as well. They began reaching out by phone to loved ones to check-in, see what additional support they might need and ensure they knew how to reach out if they had questions. As staff worried about the isolation felt by patients, volunteers also participated in opportunities to make cards and prepare sensory baskets.

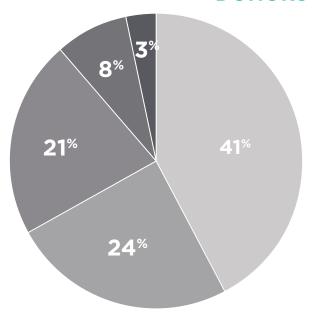
Unsung Heroes

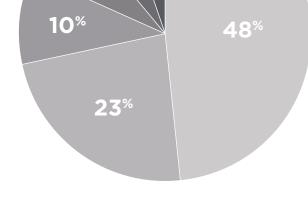
Our team members had long been asking when volunteers could safely return because they needed their help. And when volunteers came back on site, it was amazingly uplifting for staff. They knew the volunteers were at the hospitals because they actually wanted to be there with them when everyone else wanted to run away. Their role has truly been one of unsung heroes during the pandemic!



Foundation Financials

TOP FUNDS THAT DONORS SUPPORTED*





5%

7%

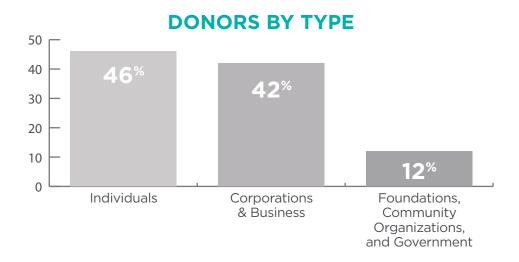
Maple Grove Hospital Fund

Where the Need is Greatest (General Fund)	41%
NICU	24%
Perinatal Bereavement Fund	21%
Team Member Crisis Fund	8%
Family Birth Center	3%

North Memorial Health Fund

COVID-19 Emergency Fund	48%
Where the Need is Greatest (General Fund)	23%
Cancer Care	10%
Hospice	7%
Medical Transportation & Community Paramedic Program	6%
NICU Program & NICU Family Respite	5%

^{*}Not including event revenue.



Foundation Financials



SUPPLEMENTAL SCHEDULE OF FINANCIAL POSITION INFORMATION AS OF DECEMBER 31, 2020 (In thousands)

ASSETS	
ASSETS: Cash Investments Beneficial interest in remainder trust Other receivables	\$ 350 11,302 705 6
TOTAL ASSETS	<u>\$12,363</u>
LIABILITIES AND NET ASSETS	
LIABILITIES: Amounts held for others Accounts payable	\$ 10 25
Total liabilities	35
NET ASSETS: Without restrictions With restrictions	4,458 7,870
Total net assets	12,328
TOTAL LIABILITIES AND NET ASSETS	<u>\$12,363</u>

\$20,924,000 in charity care and discounts were provided by North Memorial Health and Maple Grove Hospital in 2020. Our system's nonprofit status means we provide emergency care for all, regardless of insurance status or ability to pay. Everyone who walks through our doors receives the best healthcare we can provide.

Tributes

We are grateful to those who have made a gift in memory of a loved one or in honor of someone who has had an important impact on their life. In 2020, we received gifts to pay tribute to the extraordinary legacies of the following individuals.

In Honor Of

Susan Andrus Rebecca Berry Lisa Buck Jagger Cater Nina Centrella Poppy Craft Asher Cronin Allison Frush Gordy Gale Margo Gale
Jack Johnson
Michael King
Mollie Knowles
Ellisyn Koval
Travis Lachinski
Kelly Larson
George Liao
Christine McGillvray

Dani Olson Janet Ortberg Elin Skalland Charles Sprengeler Theo Winegar Makayla Zinnel Healthcare First Responders

Maple Grove Hospital Team Members North Memorial Health 4th Floor Team Members North Memorial Health Heart & Vascular Team North Memorial Health Innovation Team

North Memorial Health Medical Transportation North Memorial Health Nurses North Memorial Health Team Members North Memorial Hospice Staff Organ Donors The American People

Terrance Shelstad

In Memory Of

Roy Almen Shirley Almen Kathleen Anderberg Audrey Anderson Mason Anderson Ronald Anderson Marcia Arko Kathleen Atkinson Anne Barthel Leslie Benson Whitney Berg Gilbert Berus **Donald Bishop** Fabian Blonigan JoAnn Bloom Marion Braeger Patricia Braun llene Brousseau Pat Brown Patsy Brown Vicki Jo Brown Mar Lou Brytowski Veronica Byrne Clinton Campbell Barbara Carlson Richard Carlson Anthony Causi Charlie Christianson Joseph Ciolek Robert Clauson Marilyn Ann Conlon

Donald Cosgrove

Judith Coursolle Robert Culp Frances Daniewicz Carol Davis Deborah Delaria Carl Doerrmann Millie Dunwell Charles Durant Margaret Erickson William Fischer Jack Fleischhacker Roger Fundingsland Richard Gebhart Corinna Gentilini Billy Gibbs Jim Gillette Irene Gleason Anna Gomez Algarin Geraldine Gordon Suzanne Graft Marjorie Greven Virginia Grindahl Terrance Haag Nancy Hackler Lois Hamacher Orville Hanken Joel Haugley Harvey Helle Dorothy Hnath George Hnath Carol Johnson Georgianna Johnson

Roger Johnson Jane Kanawyer Sally Kanawyer LeRoy Kesler Rose Marie Kilpatrick Forrest Klingaman Elaine Knowles Michael Krauth **Donald Langsdorf** Richard Larson Elaine Lauinger Lucille Lawrence Long Le Mary Leatherwood Leonard Leland Zona Levendoski Cory Likness Dale Lindholm Richard Little Walter Littman Michael Lukanen Lester Magee Marilyn Manzke Monica McGill Marilyn McGowan David McNamara George Menzhuber Walter Meyen Clarice Miller Margery Mohler Tom Mortensen

Rose Mozey Wayne Munson Duane Nelson Nola Niederhaus Brooks Nielsen Doris Nielsen JoAnn Olson Virgil Olson Virginia Olson Agnes Orred Jerome Ostgulen Frances Ostlund Stanley Palm Virginia Palm Grace Partyka Becky Payne Katherine Payne Roy Pearson Luverne Penner Vonnie Peppersack Gerald Peterson Darlyne Phenow Barbara Polaczyk Valliere Puk Sylvia Katherine Quade Ezra Reinders Kenneth Rice Margaret Ricker Joy Robb Alicia Roemer Patricia Scholen

Mary Schreyer

Melissa Sherf Camille Shorten **Doris Shubat** Patrick Smith Janet Snyder Leo Spanjers Karen Sporna Gayle Stegeman Patricia Steinhauser Paul Swanson Thomas Tannuzzo Stephen Temple Nancy Thrun Thomas Thurston Kelly Tollefson **Gary Tousley** Harold Trestman Juan Turner Elizabeth Ulberg Carol Vikstrom Irene Weber Judy Wedin Loretta Wegman Michael Weiner **Delores White** Betty Wiehle Beryl Wolney

Veryl Mortenson

Our Generous

Donors

We thank all who gave generously to support North Memorial Health and Maple Grove Hospital in 2020. Your gifts continue to help create an even healthier, happier and stronger community.

Donors Who Inspire

We recognize and thank these donors for their remarkable commitment to the health of our communities through gifts of \$20,000 or more.

Blue Cross and Blue Shield of Minnesota DJ Kranz Co., Inc. Danielle Hunter Minnesota Vikings

Jeanne Mithun Trust
The Paddock Family Foundation
Polaris Industries
The Reva & David Logan Foundation
Ryan Companies, Inc.

Eric & Amanda Skalland
Orvin Visaya MD and
Joanne Billings MD
Ucare
Wilf Family Foundations

Sidney Buffington

Sarah Bunnelle

Individual Donors

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Julie Arko

Richard & Jeanette Arnevik Mary Arnold Lynn Arnsdorf Lisa Arrington Richard & Pat Arthur Lyle & Aspengren Aspengren Wendy Asplund Manisha Asrani Teresa Audet Suzanne Sittig Gretchen Austin Dawn Backlund Alicia Baer Chervl Baker Amy Baldwin Joy Baleisis Connie Ballanger Glen & Pamela Barbeln Marcus Barry **Emily Barsness** Racqel Barthel Nancy Bartsch Neville Basman Bill & Ellie Bathe Jean Baumann Darla Baumgartner Ashley Bayati Andrea Bayliss Jodi Beach Janet Beacham Joyce Beahen Steve & Nancy Beck Lois Becker Christopher & Brenda Behm Gladys Behymer Greg Beilman & Desiree Czapansky-Beilman Toni Beitz

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Randall & Susan Bodenner Ross & Lynn Boerhave Timothy Boerner Anne Boever Deb Bolin Randall & Ida Bolke Janice Boller Charles Bon Steven Bonnstetter **Edith Boos** Annita Booth Marilyn Boraas Scott & Michele Bordo David Borum Danny & Nancy Bourassa **Donald Bowe** Richard Boyd Carol Bradbury Walter & Michelle Braeger Larry & Jane Brandenburger MJ Brantmeur Bonnie Brazil Michael Brekke Roger & Gail Brezinka Gwen Briesmeister Mary Briggs Chris Broste Cynthia Broste Meagan Brostrom Jennifer Brouhard Carrie Brown Stephanie Brown Wade & Ann Bryant John Bryce Gerald Brytowski Lisa Buck Robert Buckley Jan Buczek

Michael Burakowski Sarah Burnard Juli Ann Burns MvCresha Burns Michelle Bury Gail Busch Daniel & Bonnie Bushey Carolyn Bye Jim & Leslie Byrne Deanna Cable Donald & Gordana Cain Deborah Calhoun Lauren Callaghan Andrea Campion Jodi Capistrant Shirley Carl Lois Carlberg Carol Carlson Judith Carlson lean Carr Sandra Carroll Anne Cassens Mariah Cavett Paula Cayemberg Charles Chacra Andy & Barbie Chen Tzehaw Chen Valerie Cherry Connie Chidester Tommy Cho Grace Chong Bruce & Ann Christensen Harlow & Pamela Christenson Madelynne Christianson Karen Christopherson Celeste Churchill



"Peter has made a full recovery because of your dedication and compassion, and for that, we are forever thankful."

 Bettsy, RN at NMHH whose husband was hospitalized for 14 days battling COVID-19

Barbara Claseman Adam & Jennifer Clifton Stephanie Cline James Clinite Jennifer Close Andy & Carolyn Cochrane Michael & Sandra Coit Lucy Colgan Kim Colpitts Amelia Colwell Tom Combs Connie Comeau Scott & Michelle Conlon Robert & Joanne Conrow Marc & Kay Conterato Tony & Deb Contreras Dalvin Cook Becky Cooper Isaac Corzine Alda Cosgrove Steve & Kathy Cosgrove Thomas & Melody Cossette Kristy Cottle Pat & Jeannine Coyne Jacque Crimmins Brian Cronin Kevin & Kitty Croston Ron Culp Donna Cunningham Kathy Curley Eileen Curtin Jennifer Curtis Kelly Rose Curtiss Andrea Cuthbert Mike Czura Bob & Diane Dahl Flizabeth Dahl

Thomas & Rebecca Dahlen

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Rena Fairchild

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There is a special group of donors and families who deserves recognition. In 2020, individuals donated organs to save 29 lives at North Memorial Health. An additional 24 individuals healed lives through tissue donation and 31 individuals restored sight through eye donations.

We honor and thank these heroes who have given the ultimate gift of organ, eye and tissue donation to save lives and offer hope and healing. Organ, eye and tissue donation is truly the gift of life and the gift of more time. It means more birthdays, more first days of school, more family moments; and the donor's legacy lives on through them.

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The North Memorial Health and Maple Grove Hospital Legacy Society is a recognition program for customers, team members, physicians and community members who have included our hospitals, clinics or health system in their estate plan or have made another planned gift for the future in support of our mission.

If you have included a gift to North Memorial Foundation or the Maple Grove Hospital Fund in your will, trust or by beneficiary designation, we hope you will let us know. Notifying us is the best way to ensure your wishes for the use of your gift are honored at the time your gift is received.

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Language to include for a gift by will:

It's easy to include a gift to the Foundation in your estate! Below is an example of language to use in your will. Our team is happy to help with more specific language for trusts, memorials, or endowments.

"I give to the North Memorial Health Foundation, a Minnesota nonprofit corporation, Robbinsdale, Minnesota, outright, the following: \$_______ (or property herein described or percentage of the estate or residue) for (North Memorial Health Hospital, Maple Grove Hospital, North Memorial Health Hospice, North Memorial Health Cancer Center, North Memorial Health Medical Transportation) to be used for ______."

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To request more information or let us know you have made a planned gift, please reach out to Kent Spaulding at **kent.spaulding@northmemorial.com** or **(763) 581-4812.**

Our Team



We would love to connect with you! Whether you are looking for a way to make a charitable contribution, have a question about the Foundation's work, or are a team member whose program could benefit from philanthropic support, we invite you to reach out at (763) 581-4814 or foundation@northmemorial.com.



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