

Our amazing volunteers

2020 at a glance

2020 SERVICE MILESTONES

Pins awarded Volunteer Appreciation Week, 2021

5000+

Carole Humphrys*
(First volunteer to reach 5,000 hour service milestone.)

3500+

Don Swanson*

3000+

Sheila Enestvedt*

2500+

Martha Skinner*

2000+

Jan Pettit*

1500+

Gary Bradford
Mary Duffy
Margit McNallan

1000+

Dave Beatt*
Sharon Callinan
Grace Child
Grace Ehlers
Kathy Learst
Sharon Lossing
Alyssa Lucas

500+

Sam Abrahamson
Kaytie Baltes
Kaye Bergstrom
Suzanne Blankenberg
Lenette Brown
Vicki Cohrs
Jan Disch
Patty Gilmore
Dianne Miller*
Mary Ann Morin
Nancy Rodgers
Mark Royal
Carol Smith
Marlene Sorenson
Linda Wilkens
Ken Williams
Curt Wilson*

100+

Nicholas Abdallah
Ammar Abojaib
Adeleke Adeola
Sharon Ahrens
Aleeza Amin
Devansh Amin
Lauren Anderson
Manisha Asrani*
Ellen Barnett
Harshini Bellamkonda
Rhonda Blizel

Dylan Blundell*
Vickie Borgen
Pamela Bushman
Mikenzie Carlson
Jada Cephas
Jaya Chintam
Berit Cummings
Marilyn Cupka*
Jagriti Dave
Aakanksha Dongre
Mia Flandrick*
Rianna Gomes
Harley Greenberg
Siya Gupta
Anna Hanson
Deb Hiestand
Marilyn Hiscock
Mary Holen
Nancy Holladay*
Adam Hunt
Sraavya Idumudi
Matthew Itskovich
Shaliny Jadhav
Aarush Jambunathan
Brenda Jarmuzek
Megan Jasicki*
Matthew Jeon
Joni Jongquist
Samiksha Kanukunta
Clara Kim
Jim Kirchner

Sharon Kirchner
Malini Lakkaraju
Bonnie Laumb
Roxanne Lindquist
Ahilan Loganathan
Nya Manneh*
Susan McCaffrey
Bev McGinty
Tanishka Mhaskar
Margo Mickelson
Deb Moorse
John Moorse
Jalena Ngep
Julia Ngep
Binh Nguyen*
Jessica Nhan
Ozair Nurani*
Diane Ojarigi*
Siva Padmasali*
Sreya Palani
Shivani Patel
Lissa Pelzer
Anthony Pothacamury
Tina Pountney
Nancy Quale
Judy Randall
Olivia Robinson*
Kaisa Rova
Janet Russo
Karen Ryan*
Maria Sakurets

Ann Schlangen
Mark Schmitt
Trisha Sebastin*
Isha Shah
Pat Shatava*
Jim Steil
Elaine Stindt
Linda Stull
Kelly Swanson
Emily Tostenson
Mary Jo Vokal
Joy Watts
Michael Wettschreck*
Jen Wilking
Eesha Yalamanchili*
Anoma Yang
Kevin Yang
Preston Zhu



A partnership of North Memorial Health and Fairview

*Met this milestone in 2020 and will receive a milestone pin.

WHO ARE OUR VOLUNTEERS?

- Female: **75%**
- Male: **25%**
- Oldest: **87**
- Youngest: **14**
- Our volunteer population is split almost in half by age ranges of **14-18** and **over 18**.

CONTRIBUTION AND VALUE OF TIME

- **9,818.10** total hours of service.
- Top three assignments, with the highest total service hours, were **Guest Services, Gift Shop** and **NICU** (in that order).
- Volunteer hours are valued at **\$267,052.32** of in-kind contribution for 2020. (Independent Sector values volunteer time at \$27.20 per hour, nationwide, as of July 2020).

2020 IN NUMBERS

- **403** people volunteered at Maple Grove Hospital at some point in 2020
- **36** new volunteers in 2020
- **19** adult applications submitted (Feb. 2020-2021)
- **23** junior applications submitted (Feb. 2020-2021)
- Volunteers serve in **18** different departments and fulfill **30** different volunteer positions.

NOTEWORTHY IN 2020

- Despite the program pause from March-June, **Knitting Grandmas** continued knitting, safely meeting and donating hats to the hospital.
- Knitters received the **Trailblazers Award** from BlueCross BlueShield. Also acknowledged in the Community That Cares feature on KARE11, which donated **\$1,000** to our Family Birth Center. As well as other print media features.
- Volunteers assembled **15,000+** COVID-19 test kits for the system.
- **Volunteers were integral in supporting the work** of creating inspirational signage in entryways, donating beverages and snacks for paid staff, and clothing for the Clothes Closet, and distributing meal donations from the community.
- During the first months of the pandemic, three of the four **Labor Pool** roles that were filled by paid staff were roles volunteers had historically filled. Thus, demonstrating the vital role that volunteers play in operations at Maple Grove Hospital.
- Applications, interviews, orientation and training were paused starting in **March 2020** and lasted through the year.

MAPLE LEAF AWARD RECIPIENTS:

- 2012 – George Wishy, Guest Services
- 2013 – Karnie Wessling, Guest Services and Family Birth Center
- 2014 – Martha Skinner, Family Birth Center and Volunteer Services
- 2015 – John Rider, Guest Services
- 2016 – Jack Swanson, Facilities
- 2017 – Pat Cook, Guest Services and Volunteer Services

WHAT OUR VOLUNTEERS HAVE TO SAY

Volunteering at Maple Grove Hospital during the pandemic is a very precious gift, an opportunity to see the very best of humanity in everyday people who are so aptly described as superheroes.

One of the reasons I volunteer is to feel I am doing something for others. I might direct someone where the elevators are, or where to grab a cup of coffee or where their doctor is located. My job as a volunteer is to help and make any person I meet have a better day.

In this past year with a pandemic, kids being in school, then school at home and other unpredictable situations, volunteering at Maple Grove Hospital was something that provided consistency for me. It is something I look forward to doing each week.

I am very grateful to be able to volunteer and help anyway I could especially during the pandemic. We are community at its best! I am very proud to be a volunteer at Maple Grove Hospital.

I volunteer at the medical office building. A friend has worried over me a few times, saying that being a volunteer there during COVID could possibly put my life at risk. But I believe my volunteering is really the thing that is actually saving me.

Everyone is always so kind and are always so happy to see volunteers in the hallway, and it makes me feel happy to go volunteer every time I have a shift. The hospital has done a great job with handling the pandemic and making sure that volunteers feel comfortable.



A partnership of North Memorial Health and Fairview