

# Our amazing volunteers

## 2020 at a glance

### 2020 SERVICE MILESTONES

Pins awarded Volunteer Appreciation Week, 2021

#### 5000+

Carole Humphrys\*  
(First volunteer to reach 5,000 hour service milestone.)

#### 3500+

Don Swanson\*

#### 3000+

Sheila Enestvedt\*

#### 2500+

Martha Skinner\*

#### 2000+

Jan Pettit\*

#### 1500+

Gary Bradford  
Mary Duffy  
Margit McNallan

#### 1000+

Dave Beatt\*  
Sharon Callinan  
Grace Child  
Grace Ehlers  
Kathy Learst  
Sharon Lossing  
Alyssa Lucas

#### 500+

Sam Abrahamson  
Kaytie Baltes  
Kaye Bergstrom  
Suzanne Blankenberg

Lenette Brown

Vicki Cohrs

Jan Disch

Patty Gilmore

Dianne Miller\*

Mary Ann Morin

Nancy Rodgers

Mark Royal

Carol Smith

Marlene Sorenson

Linda Wilkens

Ken Williams

Curt Wilson\*

#### 100+

Nicholas Abdallah

Ammar Abojaib

Adeleke Adeola

Sharon Ahrens

Aleeza Amin

Devansh Amin

Lauren Anderson

Manisha Asrani\*

Ellen Barnett

Harshini Bellamkonda

Rhonda Blizel

Dylan Blundell\*

Vickie Borgen

Pamela Bushman

Mikenzie Carlson

Jada Cephas

Jaya Chintam

Berit Cummings

Marilyn Cupka\*

Jagriti Dave

Aakanksha Dongre

Mia Flandrick\*

Rianna Gomes

Harley Greenberg

Siya Gupta

Anna Hanson

Deb Hiestand

Marilyn Hiscock

Mary Holen

Nancy Holladay\*

Adam Hunt

Sraavya Idumudi

Matthew Itskovich

Shaliny Jadhav

Aarush Jambunathan

Brenda Jarmuzek

Megan Jasicki\*

Matthew Jeon

Joni Jongquist

Samiksha Kanukunta

Clara Kim

Jim Kirchner

Sharon Kirchner

Malini Lakkaraju

Bonnie Laumb

Roxanne Lindquist

Ahilan Loganathan

Nya Manneh\*

Susan McCaffrey

Bev McGinty

Tanishka Mhaskar

Margo Mickelson

Deb Moore

John Moore

Jalena Ngep

Julia Ngep

Binh Nguyen\*

Jessica Nhan

Ozair Nurani\*

Diane Ojarigi\*

Siva Padmasali\*

Sreya Palani

Shivani Patel

Lissa Pelzer

Anthony Pothacamury

Tina Pountney

Nancy Quale

Judy Randall

Olivia Robinson\*

Kaisa Rova

Janet Russo

Karen Ryan\*

Maria Sakurets

Ann Schlangen

Mark Schmitt

Trisha Sebastin\*

Isha Shah

Pat Shatava\*

Jim Steil

Elaine Stindt

Linda Stull

Kelly Swanson

Emily Tostenson

Mary Jo Vokal

Joy Watts

Michael Wettschreck\*

Jen Wilking

Eesha Yalamanchili\*

Anoma Yang

Kevin Yang

Preston Zhu

\*Met this milestone in 2020 and will receive a milestone pin.



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## WHO ARE OUR VOLUNTEERS?

- Female: **75%**
- Male: **25%**
- Oldest: **87**
- Youngest: **14**
- Our volunteer population is split almost in half by age ranges of **14-18** and **over 18**.

## CONTRIBUTION AND VALUE OF TIME

- **9,818.10** total hours of service.
- Top three assignments, with the highest total service hours, were **Guest Services, Gift Shop** and **NICU** (in that order).
- Volunteer hours are valued at **\$267,052.32** of in-kind contribution for 2020. (Independent Sector values volunteer time at \$27.20 per hour, nationwide, as of July 2020).

## 2020 IN NUMBERS

- **403** people volunteered at Maple Grove Hospital at some point in 2020
- **36** new volunteers in 2020
- **19** adult applications submitted (Feb. 2020-2021)
- **23** junior applications submitted (Feb. 2020-2021)
- Volunteers serve in **18** different departments and fulfill **30** different volunteer positions.

## NOTEWORTHY IN 2020

- Despite the program pause from March-June, **Knitting Grandmas** continued knitting, safely meeting and donating hats to the hospital.
- Knitters received the **Trailblazers Award** from BlueCross BlueShield. Also acknowledged in the Community That Cares feature on KARE11, which donated **\$1,000** to our Family Birth Center. As well as other print media features.
- Volunteers assembled **15,000+** COVID-19 test kits for the system.
- **Volunteers were integral in supporting the work** of creating inspirational signage in entryways, donating beverages and snacks for paid staff, and clothing for the Clothes Closet, and distributing meal donations from the community.
- During the first months of the pandemic, three of the four **Labor Pool** roles that were filled by paid staff were roles volunteers had historically filled. Thus, demonstrating the vital role that volunteers play in operations at Maple Grove Hospital.
- Applications, interviews, orientation and training were paused starting in **March 2020** and lasted through the year.

## MAPLE LEAF AWARD RECIPIENTS:

- 2012 – George Wishy, Guest Services
- 2013 – Karnie Wessling, Guest Services and Family Birth Center
- 2014 – Martha Skinner, Family Birth Center and Volunteer Services
- 2015 – John Rider, Guest Services
- 2016 – Jack Swanson, Facilities
- 2017 – Pat Cook, Guest Services and Volunteer Services

## WHAT OUR VOLUNTEERS HAVE TO SAY

*Volunteering at Maple Grove Hospital during the pandemic is a very precious gift, an opportunity to see the very best of humanity in everyday people who are so aptly described as superheroes.*

*One of the reasons I volunteer is to feel I am doing something for others. I might direct someone where the elevators are, or where to grab a cup of coffee or where their doctor is located. My job as a volunteer is to help and make any person I meet have a better day.*

*In this past year with a pandemic, kids being in school, then school at home and other unpredictable situations, volunteering at Maple Grove Hospital was something that provided consistency for me. It is something I look forward to doing each week.*

*I am very grateful to be able to volunteer and help anyway I could especially during the pandemic. We are community at its best! I am very proud to be a volunteer at Maple Grove Hospital.*

*I volunteer at the medical office building. A friend has worried over me a few times, saying that being a volunteer there during COVID could possibly put my life at risk. But I believe my volunteering is really the thing that is actually saving me.*

*Everyone is always so kind and are always so happy to see volunteers in the hallway, and it makes me feel happy to go volunteer every time I have a shift. The hospital has done a great job with handling the pandemic and making sure that volunteers feel comfortable.*



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