

Patient (Customer) Nondiscrimination Policy

Ensuring that our customers are not discriminated against.

Policy

Discrimination against customers or visitors based on age, ancestry, color, disability, gender, gender identity, marital status, parental or familial status, race religion, creed, national origin, sexual orientation, status with regard to public assistance, membership or activity in a local commission, or veteran's status is prohibited.

Services provided by North Memorial Health are accessible to and usable by disabled persons through handicap accommodations in areas used to provide services. Assistive devices and communication aids, including interpreters are available at no cost.

Definitions

Discrimination: Treatment or consideration of, or making a distinction in favor of or against, a person based on the group, class, or category to which that person belongs rather than on individual merit.

