# **Our Amazing Volunteers**

2023 at a glance

# **2023 Service Milestones**

Pins awarded Volunteer Appreciation Week, 2024

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Don Swanson

#### 3000+

Martha Skinner

#### 2000+

Suzanne Blankenberg\* Grace Child\* Mary Duffy

#### 1500+

Dave Beatt
Jim Kirchner\*
Kathy Learst\*
Linda Wilkens\*

#### 1000+

Ellen Barnett\*
Vicki Cohrs
Grace Ehlers
Brenda Jarmuzek\*
Sharon Kirchner\*
Sharon Lossing
Nancy Rodgers
Karen Ryan\*
Pat Shatava\*
Carol Smith

#### 500+

Kaye Bergstrom Jagriti Dave\* Jan Disch Patty Gilmore Deb Hiestand Bonnie Laumb Jillian Lee\* Deb Moorse John Moorse Lissa Pelzer Dcn. Paul Ravnikar\* Ann Schlangen Elaine Stindt Linda Stull Marv Jo Vokal\* Curt Wilson

#### 100+

Abdullah Ahsan Emma Allen\* Isabelle Alvares\* Aleeza Amin Shawn Anto\* Jiaa Bartake\* Lisa Bartsch\* Joan Bowman\*

Francis Brager\* Dianne Buehner Jada Cephas Anurag Challagundla Marilyn Cupka Akshara Dandu\* Chelsea Darley Aishanee Dey\* Sharon Doolittle Madelyn Downs\* Ivan Emery\* Laverne Ficek Keerthana Ganesha Murthy\* Ivanka Gutta\* Surya Hariharan\* Alexis Henke\* Donna Hirschman Mary Holen Nancy Holladay Kayli Huber\* Ashfaq Hussain\* Sara Ismail\* Suhani Jain\* Neha Karri\*

Sara Khan\*

Snigdah Kothareddy\* Jeanine Krzmarzick\* Purab Kulkarni\* Suhani Lal\* Dawn Lavigne Lisa Lilleodden\* Christie Lindemann\* Jill Masterson Diva Menon\* Joy Murphy Gabriella Nicoll\* Sarah Nurani\* Rebecca Nuss\* Maureen Ochsner Cathy Peters\* Vivian Pham\* Lois Picco Rishita Pulgam\* Sahasra Pydimarri\* Dennis Quinn\* Harshita Rai\* Judy Randall Hailey Rankin\* Mary Ann Rick\*

Ella Rolfs
Ann Salo\*
Charise Schutz\*
Raaga Sirna\*
Shalini Sree\*
Erin Strommen
Aysa Tarana
Adithi Varathan\*
Deb Wessel\*
Lynn Wontorcik\*
Amaan Zahir\*



<sup>\*</sup>Denotes reaching this milestone for the first time.

# **Volunteer Appreciation Week | Annual Report**

#### Who Are Our Volunteers?

Female: 81%Male: 19%Oldest: 89Youngest: 14

#### **Contribution and Value of Time**

- 22,153 total hours of service.
- Volunteer hours are valued at \$704,465.54 of in-kind contribution for 2023. (Independent Sector values volunteer time at \$31.80 per hour, nationwide, as of October 2023).

#### 2023 In Numbers

- 250 applications were submitted.
- **158** new volunteers were interviewed, screened, trained and scheduled.
- 381 people volunteered for North Memorial Health
   Maple Grove Hospital at some point in 2023.
- June had the highest volume of new volunteers (31) and July had the most service hours (2,044).

## What Our Volunteers Have To Say

"I love the positive energy I receive when I am at Maple Grove Hospital. The environment is so warm and welcoming to the patients and their families."

"I have definitely grown as an individual by volunteering at Maple Grove Hospital. I look forward to contributing positively to my community even when the world seems to be a bit chaotic."

"I would recommend volunteering at MGH because you get back so very much more than what you put in."

"I take home such good feelings of friendship and appreciation from nurses, doctors, administration and spiritual care personnel, lab staff, security and the list goes on. The relationships with people keep us coming. I feel like anytime we can make a difference, even a small one, then we've done what we are meant to do."

### **Noteworthy in 2023**

- The tan vest was retired, and volunteers started wearing a red North Memorial Health polo.
- Knitting Grandmas and Friends reached the 60,000-hat milestone!
- Gayle Stegeman Scholarship awarded to Rithvik Naidu & Anurag Challagundla.
- Applicants can now indicate if they are applying with a family member.
- Volunteers cleaned out all supply storage bins throughout the hospital per DNV survey feedback. As well as all kitchenette drawers.
- The Hospital Welcome Desk volunteer role resumed for the first time since March 2019.
- Only NICU volunteers now require the **DHS** background study. All new volunteers complete a **Sterling** background study.
- First annual Gertens plant and flower sale to fundraise for Junior Scholarships.
- List of informal and group activities was created to engage community members without requiring formal onboarding process.
- Volunteers assume responsibility of distributing newspapers throughout the hospital.

