

Committed to Anti-Discriminatory Care

North Memorial Health complies with applicable Federal civil rights laws and does not discriminate against or exclude based on the basis of age, ancestry, color, disability, gender, gender identity, marital status, parental or familial status, race, religion, creed, national origin, sexual orientation, status with regard to public assistance, membership or activity in a local commission, or veteran's status. North Memorial Health provides:

- **people with disabilities** reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- **free language assistance services** to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages

If you need these services, ask a member of your care team or contact our interpreter services team at **(763) 581-0850**.

If you believe that North Memorial Health has failed to provide these services or discriminated in another way and you want to file a grievance or need help to file a grievance, the patient relations team is available to help by contacting our compliance hotline at **(763) 581-4670**.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW, Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at hhs.gov/ocr/office/file/index.html

This notice is available at North Memorial Health's website:
northmemorial.com/non-discrimination-policy

