Welcome to your health family.

At North Memorial Health, we’re committed to treating your customers like family. That means putting heart into everything we do. It means always asking what else we can do for you and your customers.

We provide access to high-quality, low-cost care throughout the Twin Cities through our:

- 2 hospitals
- Level I Adult Trauma Center
- Level II Pediatric Trauma Center
- 19 primary and specialty care clinics
- Home and community outreach services
- 126 ambulances and 18 bases serving Minnesota and Wisconsin
- 8 helicopters and 7 bases
- 350+ providers
- 6,000+ team members
How to Refer a Customer

North Memorial Health Hospital

North Memorial Health Hospital One Call: 1-800-230-2413

North Memorial Health Hospital One Call is available 24/7 for all emergent and trauma referrals, consultations and direct admissions.

We will be happy to arrange transportation for your customer when necessary.

Maple Grove Hospital

For all emergent and non-emergent direct admissions call: (763) 581-1036

Medical Transportation

Air Care Dispatch: 1-800-247-0229
Flight transportation (available 24/7)

Ambulance transportation:
1-800-667-8421 or (763) 581-2897
Ambulance transport or transfers

Wheelchair van transportation:
(763) 581-2897 (Twin Cities)

North Memorial Health Physician Information

Looking for a specific physician on the North Memorial Health medical staff? Go to northmemorial.com to use our “Find a Doctor” search tool.
North Memorial Health offers a complete spectrum of primary and specialty care services to meet your customer’s unique healthcare needs. From simple, same-day procedures to the most complex conditions, we connect you with the region’s finest specialists and work in collaborative partnership to help your customers achieve their best health.

What makes North Memorial Health better?

- Bariatric & Metabolic Weight Loss Program
- Cancer Center
- Comprehensive Stroke Program
- Heart & Vascular Center
- In-house Rehab Program
- Intensive Aphasia Program
- Level I Adult Trauma Center
- Level II Pediatric Trauma Center
- Mental Health Services
- Oral & Maxillofacial Surgery
- Regional Leader in Robotic Surgery
- Two Joint Replacement Centers
- Two Level III NICUs
- World-class Birthing Center
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North Memorial Health delivers remarkable medical care on the ground and in the air. North Memorial Health Air Care transports customers between facilities and also responds directly to the scene of an emergency, providing helicopter transport for customers to the closest appropriate medical care facility. We can respond 24/7 to medical flight transportation service calls throughout Minnesota, areas of Wisconsin, Iowa and the Dakotas.

**Services**

- 24/7 medical flight transportation from base locations in Bemidji, Brainerd, Eveleth-Virginia, Faribault, Princeton, Redwood Falls and Siren, Wisconsin
- Accredited by the National Accreditation Alliance Medical Transport Applications (NAAMTA)
- Advanced training opportunities for emergency care volunteers and professionals
- North Memorial Health Air Care owns and operates eight Agusta 109 helicopters, the fastest civilian helicopter on the market, which can reach speeds of 180 mph
- Specially-trained crew to provide the highest level of care for adult and pediatric customers
- Staffed by experienced, high-performance teams of nurses and paramedics who have years of critical care experience in high-volume intensive care units, emergency departments and ambulance services

**Contact us:**

To request Air Care medical transportation, call **1-800-247-0229**.
Allergy & Immunology

North Memorial Health specializes in the testing, diagnosing and treating of the following allergic diseases and conditions:

- Allergic Rhinitis (hay fever, both seasonal and perennial)
- Asthma
- Chest congestion and wheezing
- Food allergies
- Headaches and migraines
- Hives and other skin allergies
- Latex allergy
- Sinusitis
- Stinging insect allergy and reactions
- Other allergic and immunologic conditions

Services

- Anaphylaxis evaluation and treatment
- Asthma evaluation and treatment
- Contact dermatitis testing and treatment
- Drug allergy and sensitization testing (local anesthetics and some vaccines)
- Education (disease, medications, monitoring)
- Environmental control instructions
- Eye allergy and conjunctivitis diagnosis and treatment
- Food allergy diagnosis and treatment
- Food challenges to confirm diagnosis and determine tolerance
- Hay fever diagnosis and treatment
- Headache evaluation and treatment
- Immunodeficiency evaluation and referral
- Immunotherapy (allergy shots)
- Insect allergy testing and treatment
- Laboratory tests for allergy diagnosis when indicated
- Latex allergy diagnosis and treatment
- Management of chronic or recurrent conditions where allergy is not always identified
- Nasal allergy diagnosis and treatment
- Pulmonary function and exercise testing
- Skin allergy diagnosis and treatment
- Skin testing for environmental and food allergies
- Smoking cessation
- Urticaria (hives) evaluation and treatment
- Venom (bee sting) immunotherapy

Locations

**Allergy & Asthma Care, P.A. - Blaine**
11855 Ulysses Street NE
Blaine, MN 55434
(763) 420-1010

**Allergy & Asthma Care, P.A. - Maple Grove***
12000 Elm Creek Blvd., Ste. 360
Maple Grove, MN 55369
(763) 420-1010

*includes pediatric services

**Midwest Immunology Clinic, P.A.**
15700 37th Ave. N, Ste. 110
Plymouth, MN 55446
(763) 278-0039
North Memorial Health Ambulance Services is licensed to provide every level of care from wheelchair to helicopter service.

In outstate regions, paramedics receive specialized critical transport training to allow them to handle many customers with complex medical conditions. This includes administering blood products, using ventilators and other technology to monitor and control oxygenation, and administration of medications.

**Services**

- 126 ambulances and 780 trained EMTs, paramedics, nurses and related support personnel who transport an average number of 85,000 customers annually
- Award-winning dispatch communication center
- EMS education
- IT support and administration
- Quality assurance
- Vehicle maintenance

**Locations**

North Memorial Health Ambulance Services has eight ambulance regions across Minnesota and western Wisconsin. Our service areas contain urban, rural and super rural communities.

- Brainerd Region
  - Aitkin
  - Brainerd
  - Crosslake
  - Longville
  - Pine River
- Douglas County Region
  - Alexandria
- Faribault Region
  - Faribault
  - New Prague
  - Waseca
- Marshall Region
  - Marshall
  - Redwood Falls
- Park Rapids Region
  - Park Rapids
  - Walker
- Princeton Region
  - Milaca
  - Princeton
  - Zimmermen
- Twin Cities, MN
- Wisconsin Region
  - Grantsburg
  - Scott Township
  - Spooner
  - Webster

**Contact us:**

To schedule ambulance transportation, transfers and wheelchair vans, call (763) 581-2897 (Twin Cities) or 1-800-667-8421.
Balance Clinic

The North Memorial Health Balance Clinic offers comprehensive assessments to test balance, mobility, positional dizziness and oculomotor control. Assessments may include a recommendation to see one of the North Memorial Health specialty clinics, the Comprehensive Stroke Program or rehabilitation therapy.

Conditions Treated

- Dizziness
- Fall at home or in the community
- Fear of falling
- Imbalance and instability
- Vertigo

Services

- Balance retraining
- Benign paroxysmal positional vertigo (BPPV) treatment
- Computerized Dynamic Posturography (CDP)
- Equipment assessment
- Strengthening and conditioning
- Vestibular Rehabilitation Treatment (VRT)

Location

North Memorial Health Balance Clinic
Arbor Lakes Medical Building
12000 Elm Creek Blvd., Ste. 210
Maple Grove, MN 55369
(763) 581-9100
North Memorial Health offers an integrated metabolic and bariatric surgery program to provide comprehensive care, management and planning for surgical weight loss for qualified customers. Since its inception in 2013, customers in our fully accredited program have:

- Lost an average of 72 pounds, with over 87 percent of diabetes customers in total remission at 12 months.

In addition, since 2015:
- Almost 84 percent of those suffering from hypertension have been able to reduce medication, with over 56 percent in total remission.
- Over 90 percent of customers with diabetes have been able to reduce medication.

**Services**
- Behavioral health
- Community Paramedic Program - home visits
- Fitness classes
- Health and wellness education
- Laparoscopic gastric bypass
- Laparoscopic sleeve gastrectomy
- Nutrition counseling
- Outpatient consultation
- Robotic Roux-en-Y gastric bypass
- Robotic sleeve gastrectomy

**Locations**

**North Memorial Health Multispecialty Clinic - Robbinsdale**
3366 Oakdale Ave. N, Ste. 200
Robbinsdale, MN 55422
(763) 581-5355

**Specialists in General Surgery - Maple Grove**
9825 Hospital Drive, Ste. 105
Maple Grove, MN 55360
(763) 780-6699

North Memorial Health Bariatric & Metabolic Surgical Weight Loss Clinic has been named as a fully accredited Comprehensive Center under the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP).
North Memorial Health offers a full range of breast health services. For screening mammograms, we offer the convenience of walk-in and appointment options, including evening appointments, at multiple locations throughout the metro.

The North Memorial Health Breast Center - Robbinsdale and Breast Center of Maple Grove combine an integrated team approach to screening, education, treatment and research with a spa-like environment, complete with warmed terry robes, calming music and aromatherapy.

Our Breast Centers offer the latest technology for both 3D and digital screening and diagnostic testing. Nurse navigators contact customers within 24 hours if their screening indicates a potential problem.

**Services**
- 3D mammography (tomosynthesis)
- Accupuncture
- Breast MRI
- Certified nurse navigators
- Clinical nurse specialists
- Computer-aided detection (CAD)
- Digital mammography
- Genetic counseling
- High-resolution breast ultrasound
- Image guided breast biopsy
- Lymphedema consultation
- Nutritional counseling
- Occupational and physical therapy
- Plastic surgery
- Radiation oncology
- Social services
- Support groups
- Surgeon consultations
- Surgery

**Locations**

**North Memorial Health Breast Center - Robbinsdale**
Robbinsdale Medical Building
3366 Oakdale Ave. N, Ste. LL
Robbinsdale, MN 55422
(763) 581-3554

**The Breast Center of Maple Grove**
9855 Hospital Drive, Ste. 150
Maple Grove, MN 55369
(763) 398-4400

For a complete list of mammogram screening locations, see pages 25-26.

**Mammography Sage Program**

For women who meet financial eligibility, Sage offers free breast and cervical cancer screening which includes an office visit, mammogram and Pap test. Customers may choose to receive these Sage-covered services at any North Memorial Health Clinic.

To schedule an appointment, call (763) 581-CARE.

Contact the Sage Program at 1-888-643-2584 to inquire about eligibility.

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**Accreditations:**
MQSA
ACR
BICOE (Breast Center - Robbinsdale only)

All sites support the Sage Program in partnership with the Minnesota Department of Health.
North Memorial Health partners with Clarus Dermatology to provide evidence-based dermatology care. This team-based approach tightly integrates with each customer’s primary care team. Treatment and consultation are led by board-certified, Mayo Clinic–trained dermatologists.

**Services**

- Comprehensive skin surgery ranging from removal of benign skin growths to Mohs surgery and reconstruction for skin cancer
- Diagnosis and treatment of all diseases of the skin, hair, nails and mucous membranes in customers of all ages

**Locations**

- **North Memorial Health Specialty Center - Maple Grove**
  Maple Grove Medical Center
  9825 Hospital Way, Ste. 10
  Maple Grove, MN 55369

- **North Memorial Health Specialty Center - Minnetonka Medical Center**
  15450 Highway 7, Ste. 225
  Minnetonka, MN 55345

- **North Memorial Health Specialty Center - New Hope**
  8100 42nd Ave. N
  New Hope, MN 55428

*all locations offer pediatric services

**Care Team:**

northmemorial.com/specialty/dermatology

**Contact us:**

For additional information or to schedule an appointment, call (763) 581-3376.
North Memorial Health helps manage chronic conditions through resources such as diabetes education, group classes and seamless referrals to endocrinologists when necessary.

For customers with diabetes who require specialized care, North Memorial Health Endocrinology will collaborate with primary care providers and assist with expert, one-on-one guidance and treatment for each specific case.

North Memorial Health Endocrinology also assists customers with other diseases affecting the endocrine system, including pituitary and adrenal gland disorders, thyroid disorders and polycystic ovarian syndrome.

### Conditions Treated
- Adrenal disorders
- Gestational diabetes
- Hyperthyroidism and hypothyroidism
- Osteoporosis
- Pituitary disorders
- Polycystic ovarian syndrome resulting in obesity metabolic syndrome
- Thyroid cancer
- Type 1 diabetes and latent autoimmune diabetes of adulthood
- Type 2 diabetes
- Weight management issues

### Services
- Blood glucose monitoring
- Continuous glucose monitoring placement and interpretation
- Diabetes education
- Diabetes medication management
- Diabetic wound care
- Insulin pump management
- Pregnancy with diabetes one-on-one counseling appointments
- Type 1 and type 2 diabetes one-on-one counseling appointments

### Additional Resources
**Pre-diabetes group classes** — Provides instruction on lifestyle changes that can prevent or delay the onset of diabetes.

**Adult diabetes care support group** — A topic related to diabetes is presented and discussed.

For the current schedule of pre-diabetes classes and support groups, visit [northmemorial.com/specialty/diabetes-endocrinology](http://northmemorial.com/specialty/diabetes-endocrinology) or call (763) 581-5567.

(continued on next page)
Diabetes Care & Endocrinology
(continued)

Locations

Diabetes Education Services
Available at most North Memorial Health Clinics*
(see page 65 for clinic locations)
(763) 581-5850

*Available by referral. Hours vary by location.

Diabetic Wound Care

North Memorial Health Clinic - Maple Grove
9855 Hospital Drive, Ste. 102
Maple Grove, MN 55369
(763) 581-5900

North Memorial Health Podiatry
3300 Oakdale Ave. N
Robbinsdale, MN 55422
(763) 581-5880

Endocrinology

North Memorial Health Endocrinology
Minnetonka Medical Center
15450 Highway 7, Ste. 100
Minnetonka, MN 55345
(763) 581-8900

North Memorial Health Clinic - Blaine
11855 Ulysses St. NE
Blaine, MN 55449
(763) 581-0555

Pre-diabetes
(see page 40 for nutrition counseling)

North Memorial Health Clinic - Brooklyn Center
5615 Xerxes Ave. N, Suite D
Brooklyn Center, MN 55430

North Memorial Health Clinic - Camden
4209 Webber Pkwy.
Minneapolis, MN 55412

North Memorial Health Clinic - Golden Valley
8301 Golden Valley Road, Ste. 100
Golden Valley, MN 55427

North Memorial Health Specialty Center - Robbinsdale
3435 West Broadway Ave.
Robbinsdale, MN 55422

Contact us:
To schedule a nutrition counseling appointment at any North Memorial Health location, call (763) 581-5850.

Care Team:
northmemorial.com/specialty/diabetes-endocrinology
Ear, Nose & Throat

North Memorial Health partners with leading ENT specialty groups to provide diagnostic and treatment services of ear, nose and throat conditions. Experienced otolaryngologists and audiologists address specialized needs, including balance disorders, hearing issues, pediatric and adult ear infections, sleep disorders and more.

Conditions Treated

- Allergies
- Cancers of the ears, nose, mouth, throat, face or neck
- Difficulty swallowing or breathing
- Ear disorders
- Head and neck disorders
- Injuries of the nose, face and jaw
- Loss of hearing, dizziness and ringing in the ears
- Mouth, nose and sinus disorders
- Nosebleeds
- Pediatric ear, nose and throat conditions
- Sleep disorders
- Voice and throat disorders

Services

- Audiology
- Cosmetic reconstruction of the nose, face or neck
- Ear surgery
- Head and neck surgery
- Hearing aids
- Nose surgery
- Throat surgery

Locations

**ENT Specialty Care of Minnesota - Minnetonka**
Minnetonka Medical Center
15450 Highway 7, Ste. 225
Minnetonka, MN 55345
(763) 581-5196

**Oakdale ENT - Maple Grove**
9825 Hospital Drive, Ste. 203
Maple Grove, MN 55369
(763) 233-5755

**Oakdale ENT - Plymouth**
2855 Campus Drive, Ste. 630
Plymouth, MN 55441
(763) 233-5755

**Oakdale ENT - Robbinsdale**
3366 Oakdale Ave. N, Ste. 150
Robbinsdale, MN 55422
(763) 233-5755

For a list of surgery locations, see page 59.
For a list of Maple Grove Hospital partner clinics in otolaryngology surgery, see page 68.

Care Team:
northmemorial.com/specialty/ear-nose-throat
Emergency Care

North Memorial Health Hospital

With the support of our Level I Adult Trauma Center and Level II Pediatric Trauma Center, the North Memorial Health Hospital emergency department treats more than 75,000 customers each year.

Our board-certified emergency physicians and experienced emergency department nurses care for a broad range of customers, from acute cardiac to stroke, sepsis, trauma care and neonatal resuscitation for both local and out-state customers.

In addition, gynecologic emergencies are evaluated and managed by North Memorial Health Laborists who are on-site 24/7. All emergency customers are seen by emergency physicians and consultations are obtained as needed.

Services

• Cardiovascular surgery ICU
• Dedicated trauma neuro surgical ICU specializing in the care of injured customers
• Emergency behavioral medicine (see Mental Health Services on page 32)
• In-house general and trauma surgeons 24/7
• In-house surgical critical care 24/7
• Medical ICUs
• NICU
• Pulmonary critical care 24/7

Location

North Memorial Health Hospital
3300 Oakdale Ave. N
Robbinsdale, MN 55422

Main emergency phone: (763) 581-9700

For emergent and trauma referrals, direct admit and provider-to-provider consult needs:

North Memorial Health Hospital One Call
1-800-230-2413

Maple Grove Hospital

Expert, compassionate emergency care 24 hours a day, every day of the year. Highly trained, board-certified emergency physicians, specialized nurses and emergency personnel staff the Maple Grove Hospital state-of-the-art Emergency Care Center. In cases of severe trauma, customers will be stabilized and transported via ambulance or helicopter to our Level I Adult Trauma Center.

Services

• Emergency behavioral medicine (see Mental Health Services on page 32)
• In-house general surgeons 24/7
• Medical ICU
• NICU
• OB surgical care 24/7

Location

Maple Grove Hospital
9875 Hospital Drive
Maple Grove, MN 55369

Main emergency phone: (763) 581-1200

Care Team:
northmemorial.com/specialty/emergency
North Memorial Health partners with MNGI Digestive Health to provide care for the diagnosis and treatment of a wide range of digestive diseases and concerns.

MNGI GI providers and sub-specialists offer a broad range of services at many locations throughout the Twin Cities metro, including several new locations within North Memorial Health clinics. Customers may see providers quickly and for a broad range of GI conditions.

### Conditions Treated
- Gastroesophageal reflux disease (GERD)
- Gastrointestinal bleeding (GIB)
- Gastrointestinal tumors
- Inflammatory bowel disease (IBD)
- Irritable bowel syndrome (IBS)
- Liver and biliary diseases
- Peptic ulcer disease
- Swallowing disorders

### Services
- 24 hour and Bravo pH monitoring
- Capsule endoscopy
- Colon cancer screening
- Colon rectal surgery
- Colonoscopy
- Endoscopic ultrasound
- ERCP
- Manometry
- PEG-tube placement
- Upper endoscopy

### Locations

**North Memorial Health Specialty Clinic - Maple Grove**
9855 Hospital Drive, Ste. 10
Maple Grove, MN 55369

**North Memorial Health Specialty Clinic - Minnetonka Medical Center**
15450 Highway 7
Minnetonka, MN 55345

**North Memorial Health Specialty Clinic - Robbinsdale**
Robbinsdale Medical Building
3366 Oakdale Ave. N, Ste. 200
Robbinsdale, MN 55422

**Maple Grove Hospital**
9875 Hospital Drive
Maple Grove, MN 55369

**Minnetonka Ambulatory Surgery Center**
15450 Highway 7, Ste. 200
Minnetonka, MN 55345

**North Memorial Ambulatory Surgery Center at Maple Grove**
9855 Hospital Drive, Ste. 175
Maple Grove, MN 55369

**North Memorial Health Hospital**
3300 Oakdale Ave. N
Robbinsdale, MN 55422

To schedule an appointment at any location, call (763) 581-5600.

### Care Team
northmemorial.com/specialty/gastroenterology-digestive-health
The North Memorial Health genetics counseling program provides risk assessment and genetic testing services for families seeking information about their risk for cancer and cardiovascular disease and those with concerns related to childbirth and reproductive planning.

We understand each customer’s situation and needs are unique. Our board-certified and licensed genetic counselors assess the likelihood that genetic factors play a role in a family history of cancer and inherited cardiomyopathies and arrhythmias. They also support families through the evaluation of potential fetal anomalies and coordinate care through pregnancy and the post-natal period.

If genetic testing is appropriate, our counselors will discuss the options, coordinate testing and meet with customers in person to review the results.

**Cancer Services**
- Annual genetics follow-up and surveillance programs
- Cancer panel genetic testing
- Genetic testing services
- Risk assessment

**Cardiac Services**
- Cardiac risk assessment from family and medical history information
- Education about the benefits and limitations of cardiac genetic testing
- Identification, referral and testing of at-risk family members
- Interpretation of genetic tests and disclosure of results
- Psychosocial counseling surrounding issues related to inherited cardiovascular diseases

**Maternal Fetal Medicine Services**
- Counseling to promote informed choices and adaptation to the risk or condition
- Education about inheritance, testing, management, prevention, resources and research
- Interpretation of family and medical histories to assess the chance of disease occurrence or recurrence
- Phone consultation for providers regarding genetics questions

**Locations**

**North Memorial Health Cancer Center**
3435 W Broadway Ave., Ste. 1135
Robbinsdale, MN 55422
Main: (763) 581-2800
Appointments: (763) 581-2922

**North Memorial Health Cancer Clinic - Maple Grove**
9825 Hospital Drive, Ste. 10
Maple Grove, MN 55369
Main: (763) 581-2820
Appointments: (763) 581-2922

**North Memorial Health Heart & Vascular Clinic - Maple Grove**
9825 Hospital Drive, Ste. 200
Maple Grove, MN 55369
(763) 581-5400

**North Memorial Health Maternal Fetal Medicine Clinic - Maple Grove**
Maple Grove Medical Center
9855 Hospital Drive
Maple Grove, MN 55369
(763) 581-5140

**North Memorial Health Maternal Fetal Medicine Clinic - Robbinsdale**
3300 Oakdale Ave. N
Robbinsdale, MN 55422
(763) 581-5140
Geriatric Services

North Memorial Health supports our aging customers to help improve their well-being and quality of life. Our experienced geriatric team works with individuals and their families to give seniors the best possible healthcare in long-term care, transitional care, assisted living, independent living and hospice settings.

Services

- Advance care planning
- Care planning – disease management
- Dietary education
- Dilerium education
- Discharge planning
- Hospice (see page 24)
- Joint injections
- Lab and imaging
- Medical alert service
- Medication review
- Palliative care
- Podiatry
- Simple wound care
- Skin infection care
- Social services

Locations - Lifesprk

Transitional care unit, long-term care, assisted living and independent living facilities:

**Good Samaritan Society - Ambassador**
8100 Medicine Lake Road
New Hope, MN 55427
(763) 544-4171

**St. Therese - New Hope**
8000 Bass Lake Road
New Hope, MN 55428
(763) 531-5000

**St. Therese – Oxbow Brooklyn Park**
5200 Oakgrove Pkwy.
Brooklyn Park, MN 55443
(763) 493-7000

**The Birches at Trillium Woods**
14585 59th Ave. N
Plymouth, MN 55446
Inquires: (763) 519-1350
Discharge planners: (763) 744-9452 or (763) 402-2677

Transitional care unit only:

**Transitional Care by St. Therese**
North Memorial Health Hospital
3300 Oakdale Ave. N, 4th Floor
Robbinsdale, MN 55422
(763) 581-8469

Contact us:

For more information, call (763) 581-5678.

North Memorial Health Connect is a medical alert service that provides products that call for help when someone has an injury, medical event or safety issue. North Memorial Health Connect offers cellular, GPS and landline-based services and serves customers who are at risk for falls, diabetic customers who can’t feel their feet or legs and customers with COPD and heart conditions.

For more information, call (763) 581-3911 or email connect@northmemorial.com.
Gynecologic Surgery

North Memorial Health offers the latest treatments and procedures to address a woman’s diverse needs throughout the various phases of life. Our gynecological surgical care includes minimally invasive surgical procedures using standard laparoscopy and the da Vinci® Xi Surgical System when appropriate.

Services

- Anterior and posterior enterocele repair
- Bartholin’s cyst marsupialization
- Cold cervical conization
- Colpocleisis
- Colposcopy
- Cystoscopy
- Diagnostic laparoscopy
- Dilatation and curettage
- Ectopic pregnancy pelviscopy
- Endometrial biopsy
- Examination under anesthesia
- Excision of lesions and cysts
- Exploratory laparotomy
- Fallopian tube laparoscopy and dye test
- Hymenotomy
- Hysteroscopic endometrial ablation
- Hysteroscopy dilatation and curettage
- InterStim placement and removal
- Labiaplasty
- Laparoscopic sacrocolpopexy
- Laparoscopic total hysterectomy
- Laparotomy
- Open oophorectomy
- Operative pelviscopy
- Postpartum tubal ligation
- Shirodkar cerclage (McDonald procedure)
- Suction curettage
- Trachelectomy
- Urethral bulking
- Urethropexy with and without cystoscopy
- Uterine laparoscopic myomectomy
- Uterine open myomectomy
- Vaginal vault repair
- Vulvar and vaginal biopsy

Locations

Oakdale ObGyn - Crystal
5700 Bottineau Blvd., Ste. 210
Crystal, MN 55429
(763) 587-7000

Oakdale ObGyn - Maple Grove
9825 Hospital Drive, Ste. 205
Maple Grove, MN 55369
(763) 587-7000

Oakdale ObGyn - Plymouth
15535 34th Ave. N, Ste. 200
Plymouth, MN 55447
(763) 587-7000

Voyage Healthcare - Maple Grove
9825 Hospital Drive, Ste. 300
Maple Grove, MN 55369
(763) 587-7900

Voyage Healthcare - Robbinsdale
3366 Oakdale Ave. N, Ste. 215
Robbinsdale, MN 55422
(763) 587-7900

For a full list of Maple Grove Hospital partner clinics in gynecologic surgery, see page 67.
Hearing Loss

North Memorial Health identifies and treats hearing problems and provides hearing health screenings free of charge for all customers. Customers should be tested for hearing loss if:

• They are asking people to repeat themselves
• Conversations in noisy places are hard to follow
• It seems like people are mumbling
• They have trouble hearing on the telephone

Locations

Hearing Health, Inc. - Blaine
11855 Ulysses St. NE, Ste. 210
Blaine, MN 55449
(952) 885-1906

Hearing Health, Inc. - Fridley
480 Osborne Road NE
Fridley, MN 55432
(952) 885-1906
Heart & Vascular

North Memorial Health Heart & Vascular provides comprehensive care across a broad range of accredited diagnostic, rehabilitative and comprehensive care programs, led by top-rated cardiologists and cardiothoracic surgeons.

Services

Cardiovascular Clinic Services
• Anticoagulation management
• Cardiac wellness and prevention
• Cardiologist consultations
• Congestive heart failure treatment
• Genetic testing
• Heart rhythm management
• Lipid management
• Pacemaker and defibrillator device management
• Peripheral artery disease diagnosis and treatment
• Varicose vein and spider vein diagnosis and treatment

Advanced Diagnostic Imaging Services
• Cardiac CT angiography
• Cardiac MRI
• Echocardiography
• Nuclear cardiology
• Stress testing
• Vascular ultrasound

Complex Heart Procedures & Interventional Services
• Angioplasty and coronary artery stent placement
• Atrial septal defect (ASD) and patent foramen ovale (PFO) closure
• Cardiac electrophysiology and ablation
• Emergency heart attack care (Heart Team STAT)
• Heart catheterization
• Implantable cardiac defibrillators
• Left atrial appendage closure device placement
• Pacemaker implants
• Peripheral angioplasty and stents
• Transcatheter Aortic Valve Replacement (TAVR)

Inpatient Cardiac Services
• Cardiac surgery – CABG, carotid surgery, AAA, complex aortic repairs
• Cardiothoracic surgery
• Cardiovascular critical care
• Surgical and Trans-femoral aortic valve replacement (SAVR and TAVR)

Lifestyle Management Services
• Cardiac rehabilitation
• Risk modification (nutrition counseling and behavior management)

(continued on next page)
Peripheral Artery Disease Treatment
Peripheral artery disease (PAD) is narrow, weak or blocked arteries outside of the heart and brain. PAD is usually the result of a buildup of fat and cholesterol, also called plaque, along the artery walls. North Memorial Health offers treatment for PAD to help reduce the risk of a heart attack, stroke or amputation including:

- Angioplasty
- Antiplatelet medicine
- Bypass surgery
- Exercise rehabilitation

Vein Program*
North Memorial Health offers vascular ultrasound screening for customers experiencing symptomatic varicose veins or venous insufficiency. If treatment is recommended, our intervention cardiologists use the latest technology and a variety of treatment options for quick relief without surgery including:

- Contrast venography
- Endovenous Laser Treatment (EVLT)
- Microphlebectomy
- Plethysmography
- Sclerotherapy
- Ultrasound screening
- VenaSeal™ closure system
- Venous duplex imaging

* available at our Maple Grove, Minnetonka and Robbinsdale locations

Locations

**North Memorial Health Clinic - Fridley**
480 Osborne Road NE
Fridley, MN 55432

**North Memorial Health Clinic - Roseville**
1835 W County Road C
Roseville, MN 55113

**North Memorial Health Heart & Vascular Clinic - Buffalo**
1700 Highway 25 N
Buffalo, MN 55313

**North Memorial Health Heart & Vascular Clinic - Maple Grove**
9825 Hospital Drive, Ste. 200
Maple Grove, MN 55369

**North Memorial Health Heart & Vascular Clinic - Minnetonka**
15450 Highway 7, Ste. 225
Minnetonka, MN 55345

**North Memorial Health Heart & Vascular Clinic - Monticello**
1001 Hart Blvd., Ste. 150
Monticello, MN 55362

**North Memorial Health Heart & Vascular Center - Robbinsdale**
3300 Oakdale Ave. N, Ste. 200
Robbinsdale, MN 55422

Contact us:
For more information, call **(763) 581-5400**.
To schedule an appointment at any location, call **(763) 581-5402**.

Care Team:
northmemorial.com/specialty/heart-vascular
North Memorial Health Hospice provides comprehensive, end-of-life care that is tailored to customers’ specific needs and wants and includes physical, emotional and spiritual support.

Our hospice program rises above national benchmarks, is known as a leader on a regional level, and has a rich trail-blazing history in the state. Many of our hospice nurses have been part of the North Memorial Health family for 20+ years.

Services

- Access to care 24/7
- Advance care planning assistance
- Animal assisted therapy
- Caregiver education
- Education about death and dying
- Emotional and relational support
- Free consultations, at any location
- Funeral service planning
- Grief counseling and support groups
- Home health aides
- Homemaking
- Medication education
- Memorial services
- Music therapy
- Personal emergency response systems (see page 19 for North Memorial Health Connect)
- Physical, occupational and speech therapy
- Reiki energy healing
- Skilled nursing
- Social services
- Spiritual care
- Symptom management
- Volunteer support

Care Team:
northmemorial.com/specialty/hospice

Contact us:
Main Phone: (763) 581-8181
Fax (Intake): (763) 581-9341
At North Memorial Health, our referring physicians and customers have access to inpatient radiology services 24/7. We have the latest technology and accredited imaging modalities including 3D tomosynthesis, the 640-slice CT and 3-Tesla MRI, as well as accredited CT, mammography, MRI, ultrasound, nuclear medicine and PET CT modalities. All North Memorial Health Clinics also have X-ray capabilities.

Our team members have the highest accreditations possible and are registered through the American Registry of Radiologic Technologists (ARRT), American Registry of Diagnostic Medical Sonography (ARDMS) and/or Nuclear Medicine Technology Certification Board (NMTCB).

### Imaging Services

#### Inpatient & Outpatient

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<th>Location</th>
<th>MRI</th>
<th>CT</th>
<th>Pain Injections</th>
<th>DEXA</th>
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(continued on next page)
Imaging Services
(continued)

Locations

Inpatient & Outpatient

Maple Grove Hospital
9875 Hospital Drive
Maple Grove, MN 55369
(763) 581-1330

North Memorial Health Hospital
3300 Oakdale Ave. N
Robbinsdale, MN 55422
(763) 581-9282

Outpatient

The Breast Center of Maple Grove
Maple Grove Medical Center
9855 Hospital Drive, Ste. 150
Maple Grove, MN 55369
(763) 398-6370

Center for Diagnostic Imaging - Roseville
1835 W County Road C, Ste. 180
Roseville, MN 55113
(952) 541-1840

Imaging Center of Maple Grove
Maple Grove Medical Center
9855 Hospital Drive, Ste. 150
Maple Grove, MN 55369
(763) 398-4400

Imaging Center of Plymouth
2800 Campus Drive, Ste. 30
Plymouth, MN 55441
(763) 398-4400

North Memorial Health Breast Center
Robbinsdale Medical Building
3366 Oakdale Ave. N, Ste. LL
Robbinsdale, MN 55422
(763) 581-3554

Outpatient (continued)

North Memorial Health Clinic - Blaine
11855 Ulysses St. NE
Blaine, MN 55449
(763) 581-0555

North Memorial Health Clinic - Fridley
480 Osborne Road NE
Fridley, MN 55432
(763) 581-0600

North Memorial Health Clinic - New Hope
8100 42nd Ave. N
New Hope, MN 55427
(612) 361-4474

North Memorial Health Imaging Center - Minnetonka
Minnetonka Medical Center
15450 Highway 7, Ste. 100
Minnetonka, MN 55345
(612) 361-4474

North Memorial Health Specialty Center - Robbinsdale
3435 W Broadway Ave.
Robbinsdale, MN 55422
(763) 581-9282

OpenSided MRI
36 Nathan Lane N
Plymouth, MN 55441
(763) 797-0077
Infectious Disease

The North Memorial Health Infectious Disease Clinic provides expert diagnosis and treatment of a wide range of infections on both an inpatient and outpatient basis.

Services and Conditions Treated

- **Clostridium difficile infection (C. dif)**
  - Recurrent/complicated
  - Fecal microbiota transplant (FMT)
- **General infectious disease consultations**
  - Fever of undetermined origin
  - Management of customers requiring intravenous antibiotics
- **Hepatitis C virus (HCV)**
  - Including treatment of chronic HCV
- **HIV services including:**
  - Pre- and post-exposure prophylaxis (PrEP and PEP)
  - Primary care of HIV+ persons
- **Human Papillomavirus:**
  - Genital warts
  - Screening and prevention of anal cancer in high risk individuals (high resolution anoscopy)
- **Sexually Transmitted Infections (STIs):**
  - Chlamydia
  - Gonorrhea
  - Herpes
  - Syphilis
  - Other STIs
- **Travel services:**
  - Post-travel illness
- **Tuberculosis**

Locations

North Memorial Health Infectious Disease Clinic
North Memorial Health Trauma & Specialty Clinic
3300 Oakdale Ave. N, Ste. 110
Robbinsdale, MN 55422
(763) 581-8621

North Memorial Health Specialty Clinic - Maple Grove
Maple Grove Medical Center
9825 Hospital Way, Ste. 10
Maple Grove, MN 55369
(763) 581-8621

Care Team:
northmemorial.com/specialty/infectious-disease

Specialty Pharmacy Services

Customers will be assigned a medication advocate who provides personalized, coordinated care to fit their needs.

For more information, call (763) 581-6333.
Infusion Services

North Memorial Health treats a wide range of conditions not effectively managed by oral medications, with infusion therapy.

**Oncology & Hematology**

North Memorial Health cancer infusion therapy includes chemotherapy, targeted agents, immunotherapy, iron infusions and more.

**Locations**

**North Memorial Health Cancer Center**
3435 W Broadway Ave.
Robbinsdale, MN 55422
(763) 581-2800

**Monticello Cancer Center**
1001 Hart Blvd., Ste. 50
Monticello, MN 55362
(763) 271-2800

**Rheumatology**

North Memorial Health rheumatology infusion therapy uses biologic and bisphosphonate therapies to treat lupus, osteoporosis, rheumatoid arthritis and other conditions.

**Location**

**North Memorial Health Clinic - Fridley**
480 Osborne Road NE
Fridley, MN 55432
(763) 581-0600

**Additional Infusion Therapy**

North Memorial Health infusion therapy includes iron infusions, hydration, antibiotics, biologic therapies and blood transfusions.

**Location**

**North Memorial Health Surgery and Procedure Center - Robbinsdale**
3300 Oakdale Ave. N
Robbinsdale, MN 55422
(763) 581-3800
North Memorial Health provides the highest quality medical testing with record-breaking turnaround times. The state’s first fully automated laboratory achieves remarkable results in customer service, quality and customer care, by providing a full-service clinical and anatomical pathology laboratory, cost-effective laboratory services, state-of-the-art instrumentation, automation and testing methodologies, and bi-directional interfaces into the EMR of your choice.

**Services**

- Anatomic pathology
- Clinical chemistry and immunoassay
- Coagulation
- Consultative services
- Genetic testing
- Hematology
- Microbiology
- Special coagulation
- Transfusion services
- Urinalysis

Certifications include the College of American Pathologists (CAP accredited), American Association of Blood Banks (AABB accredited) and Clinical Laboratory Improvement Amendments (CLIA accredited).

**Contact us:**

Customer Service:
Phone: **(763) 581-2940** or **1-866-678-5501**
Fax: **(763) 581-2951**
Email: [lab.customerservice@northmemorial.com](mailto:lab.customerservice@northmemorial.com)

Billing Specialist:
Phone: **(763) 581-2958**
Fax: **(763) 581-2951**
Email: [lab.billing@northmemorial.com](mailto:lab.billing@northmemorial.com)

Supply Orders:
Phone: **(763) 581-4079**
Fax: **(763) 581-4101**
Email: [steve.nelson@northmemorial.com](mailto:steve.nelson@northmemorial.com)
Maternal Fetal Medicine

North Memorial Health provides services for high-risk pregnancies including obstetrical care and fetal diagnosis. Our team consists of board-certified maternal fetal medicine physicians from M Health, registered diagnostic medical sonographers, board-certified genetics counselors and specially trained registered nurses.

Our physicians and staff provide medical consultation, counseling and education, diagnostic testing and procedural techniques tailored to the customer’s unique health needs.

We partner with referring physicians and work to continue each customer’s obstetric care with them whenever possible. We also coordinate care with neonatal experts when needed.

Conditions Treated
- Alloimmunization
- Complex maternal diseases
  - Cystic fibrosis
  - Diabetes
  - Heart disease
  - Hypertension
  - Infectious diseases
  - Kidney disease
  - Obesity
  - Rheumatologic disorders
- Fetal anomalies
- Fetal growth restriction
- Low or high amniotic fluid volume (oligohydramnios or polyhydramnios)
- Multiple gestation
- Placental complications
  - Morbidly adherent placenta
  - Placenta previa
  - Vasa previa
- Preeclampsia
- Previous obstetric problems
  - Cervical insufficiency
  - Miscarriage or recurrent pregnancy loss
  - Premature rupture of membranes
  - Preterm labor or delivery

Services
- 4D ultrasound
- Amniocentesis
- Aneuploidy screening (combined First Trimester Nuchal Translucency Screening, Non-invasive prenatal screening, Quad screen)
- Antenatal testing (biophysical profile, non-stress test)
- Doppler
- Fetal echocardiogram
- Genetic consultation
- Obstetric ultrasound
- Preconception consultation

Locations
North Memorial Health Maternal Fetal Medicine Clinic - Maple Grove
Maple Grove Medical Center
9855 Hospital Drive
Maple Grove, MN 55369
(763) 581-5140

North Memorial Health Maternal Fetal Medicine Clinic - Robbinsdale
3300 Oakdale Ave. N
Robbinsdale, MN 55422
(763) 581-5140

Care Team:
northmemorial.com/specialty/maternal-fetal-medicine
Medication Therapy Management

North Memorial Health Medication Therapy Management (MTM) provides specially trained pharmacists to help customers master their medications.

During a face-to-face consultation, the customer and MTM pharmacist develop a care plan that is shared and agreed upon with their provider. The pharmacist will assess prescriptions, herbal supplements, vitamins and over-the-counter medications for medical necessity, effectiveness, safety, potential interactions and adherence.

MTM is an affordable service available to everyone and in most cases is provided at no charge through the customer’s health benefit plan. Recommended referrals include:

- Adherence concerns
- Bariatric consultations
- Customers not meeting health goals
  - Asthma
  - COPD
  - Diabetes
  - Hyperlipidemia
  - Hypertension
  - Osteoporosis
- HIV drug interactions
- Inhaler and injectable consultations
- Medication cost consultations
- Medication side effects
- Opioid tapers
- Post hospitalizations
- Renal and hepatic dosing consultations
- Smoking cessation
- Transgender medicine
- Transitions of care

Locations

North Memorial Health Clinic - Brooklyn Center
5615 Xerxes Ave. N, Ste. D
Brooklyn Center, MN 55430

North Memorial Health Clinic - New Hope
8100 42nd Ave. N
New Hope, MN 55428

North Memorial Health Internal Medicine - Maple Grove
9855 Hospital Drive, Ste. 104
Maple Grove, MN 55369

Care Team:
northmemorial.com/specialty/medication-therapy-management

Contact us:
To schedule an appointment or consultation, call (763) 581-2153.
North Memorial Health provides mental health programming, individual evidence-based psychotherapy and medication management for a broad range of customer needs. Our services are designed to cover the continuum of care from inpatient to outpatient settings and are provided in several service areas throughout North Memorial Health.

North Memorial Health providers have extensive experience in a wide variety of backgrounds, including treatment-resistant mood disorders, psychosis, mind-body integrative medicine, depression, anxiety and post-traumatic stress.

**Services**

- Chronic pain and grief
- Diagnostic assessments
- Emergency behavioral medicine at North Memorial Health Hospital Emergency Room and the Maple Grove Hospital Emergency Care Center
- Individual psychotherapy for, but not limited to anxiety, bipolar disorder, depression, personality disorders, post-traumatic stress and psychosis
- Group psychotherapy
- Inpatient Mental Health Unit at North Memorial Health Hospital
- Integrated Behavioral Health in primary care (Blaine, Brooklyn Center, Camden, Minnetonka, New Hope, St. Anthony)
- Intensive Outpatient Programs (IOP)
- Mental Health Center
- Neuropsychological and personality assessments
- Partial Hospital Programs (PHP)
- Psychiatry and medication management
- Psychology consult for medical and observation floors at North Memorial Health Hospital
- Psychology practicum and intern training

**Locations**

**North Memorial Health Mental Health Services Center**
3366 Oakdale Ave. N, Ste. 315
Robbinsdale, MN 55422
(763) 581-5372
Chemical Dependency, Neuropsychology, Psychiatry, Psychology

**Minneapolis Clinic of Neurology - Golden Valley**
4225 Golden Valley Road
Golden Valley, MN 55422
(763) 588-0661
Neuropsychology

**Minneapolis Clinic of Neurology - Maple Grove**
9825 Hospital Drive, Ste. 103
Maple Grove, MN 55369
(763) 302-4114
Neuropsychology

**Contact us:**

Outpatient Mental Health Services, referrals and scheduling: (763) 581-5372

Partial Hospital Program & Intensive Outpatient Program: (763) 581-5372

Neuropsychology & Personality Assessments, referrals and scheduling: (763) 581-5372

Integrated Behavioral Health Services, referrals and scheduling: (763) 581-5191
Neonatal Intensive Care

The North Memorial Health Neonatal Intensive Care Units (NICUs) at North Memorial Health Hospital and Maple Grove Hospital are both Level III NICUs and provide a high level of care for critically ill newborns – from admission through discharge.

Maple Grove Hospital can provide care to newborns who are born as early as 26 weeks of gestation. North Memorial Health Hospital can provide care to babies born as early as 23 weeks of gestation.

Services

• 24-hour coverage by Minnesota Neonatal Physicians
• Advanced respiratory support such as high-frequency ventilation and inhaled nitric oxide, for as long as required
• Breastfeeding education and support from certified lactation specialists
• Comprehensive care for extremely low birth weight infants
• Family-centered developmental care from birth of the critically ill neonate through discharge
• Multidisciplinary services: Social services, PT/OT and speech, lactation consultants, pharmacists, nutritionists and respiratory therapists
• Neonatal nurse practitioners on-site 24/7
• NICVIEW web camera system for families
• Physician coverage 24/7
• Therapeutic hypothermia (body cooling) for hypoxic ischemic encephalopathy

Locations

North Memorial Health Hospital
3300 Oakdale Ave. N
Robbinsdale, MN 55422
Main: (763) 581-3750
NICU: (763) 581-8310

Maple Grove Hospital
9875 Hospital Drive
Maple Grove, MN 55369
(763) 581-2219
North Memorial Health provides care to customers with chronic kidney disease, hypertension, diabetic kidney disease, kidney transplants, end stage renal disease (ESRD) and other kidney related diseases.

For kidney transplant customers, close monitoring and education regarding medications and possible complications helps them return to the most “normal” lifestyle possible. All customers followed by a Kidney Specialist of Minnesota nephrologist before a kidney transplant will transfer care to the Post-Transplant Clinic after their transplant.

The customer will be seen immediately after discharge from the hospital and then continue to be seen and followed in the clinic for as long as they have their transplant.

Services

• Dietitian consultation
• Hypertension consultation
• Renal transplant management
• Treatment options program classes

Locations

Kidney Specialists of Minnesota - Brooklyn Center
6200 Shingle Creek Pkwy., Ste. 250
Brooklyn Center, MN 55430
(763) 544-0696

Kidney Specialists of Minnesota - Fridley
480 Osborne Road NW
Fridley, MN 55432
(763) 561-6485

Kidney Specialists of Minnesota - Maple Grove
9825 Hospital Drive, Ste. 105
Maple Grove, MN 55369
(763) 561-6485

Kidney Specialists of Minnesota - Roseville
2085 Rice Street
Roseville, MN 55113
(651) 489-9035
Neurology Overview

North Memorial Health has a wide-ranging network of board-certified specialists including emergency physicians, neurologists, neurosurgeons, intervention radiologists, psychiatrists, neurological psychologists, physical medicine and rehabilitation.

We also have highly experienced clinical staff including pharmacists, case managers, dietitians, speech pathologists, physical therapists, occupational therapists and neurology-trained registered nurses. We are always ready to aid customers in need of neurological care, with 24/7 CT and MRI scans, neurosurgery and neuroendovascular services.

Conditions Treated

- Aphasia (see page 38)
- Balance disorders (see page 9)
- Brain aneurysms
- Brain cancers
- Depression
- Dizziness
- Dysphagia
- Headaches
- Multiple sclerosis
- Neurology disorders
- Parkinson’s disease
- Peripheral nerve tumor
- Rehabilitation recovery
- Seizure disorders
- Spasticity
- Spinal cord injury
- Spinal disc herniation
- Stroke (see page 37)
  — Intracerebral hemorrhage
  — Ischemic stroke
  — Subarachnoid hemorrhage
- Traumatic brain injury

Services

- Acute inpatient rehabilitation
- Baclofen pump system implantation
- Brain abscess drainage
- Brain biopsy
- Brain hematoma removal
- Brain tumor removal with microsurgical techniques
- Gamma knife radiosurgery
- Neurosurgery (see page 60)
- Shunt for hydrocephalus
- Spinal fusion and instrumentation for instability
- Spinal stenosis decompression
- Spinal tumor removal
- Transphenoidal removal of pituitary tumors
- Ulnar nerve decompression

(continued on next page)
Neurology (continued)

Locations

Neurology

North Memorial Health Hospital
3300 Oakdale Ave. N
Robbinsdale, MN 55442
(763) 581-3650

Minneapolis Clinic of Neurology - Coon Rapids*
3833 Coon Rapids Blvd. NW, Ste. 100
Coon Rapids, MN 55433
(763) 427-8320

Minneapolis Clinic of Neurology - Golden Valley*
4225 Golden Valley Road
Golden Valley, MN 55422
(763) 588-0661

Minneapolis Clinic of Neurology - Maple Grove*
9645 Grove Circle N, Ste. 100
Maple Grove, MN 55369
(763) 302-4114

*includes pediatric services

Neurosurgery

KIM Neurosurgery, PLLC
5500 Wayzata Blvd., Ste. 1055
Golden Valley, MN 55416
(763) 542-8888

Metropolitan Neurosurgery, P.A.
11850 Blackfoot St. NW, Ste. 490
Coon Rapids, MN 55433
(763) 427-1137
Neurology
Comprehensive Stroke Program

The North Memorial Health Neurology Comprehensive Stroke Program offers clinical care from diagnosis, treatment and hospital care, to customer and family education and support.

Our Comprehensive Stroke Program is certified at the highest level of accreditation by Det Norske Veritas (DNV), and ranks as one of the best comprehensive stroke centers in the nation. Since 2012, we have been recognized with the Gold Plus, Elite Plus Achievement Award from the American Stroke Association.

Services

- Acute inpatient rehabilitation unit, CARF (Commission on Accreditation of Rehabilitation Facilities) certified
- Customer and community education about stroke risks and lifestyle changes to prevent strokes
- Inpatient and outpatient support and education groups for stroke survivors and their families
- Intensive Aphasia Program
- Mental health and addiction services
- Resource center that provides stroke education and support
- Serving hospitals in greater Minnesota, including TeleStroke
- Spasticity program with treatment options including oral medications, rehabilitation therapy, Chemo Denervation Therapy (Botox and other similar medications) and Intrathecal Baclofen Therapy/IBT

Contact us:
For emergent and trauma referrals, direct admit and provider-to-provider consult needs:

North Memorial Health Hospital One Call
1-800-230-2413
Neurology
Intensive Aphasia Program

North Memorial Health leads the way in stroke recovery. Our Intensive Aphasia Program (IAP) is an innovative outpatient program that includes many hours of intense therapy over the course of three weeks. It is one of only six IAP programs in the United States and the first in the region.

In this innovative program, customers participate in treatment sessions for three and a half hours a day, five days a week. After four weeks of therapy, they achieve an average gain of 13 percent (as measured by the Western Aphasia Battery) and are able to achieve similar results with repeated participation.

Services

- Occasional guest speakers and community outings
- One hour of group therapy directed by speech pathologist(s)
- One hour of therapy using computers and/or technologies
- One-on-one therapy with a speech language pathologist
- Thirty minutes of structured communication activities
- Weekly caregiver meetings

Location

North Memorial Health Intensive Aphasia Clinic - Maple Grove
Arbor Lakes Medical Building
12000 Elm Creek Blvd., Ste. 210
Maple Grove, MN  55369

Contact us:

For additional information or to submit a program application, call (763) 581-9100.
Neurology
Spasticity Center

North Memorial Health Spasticity Center works with customers affected by this motor disorder. Customer assessment and education are key parts of the program and help determine appropriate treatment options. The North Memorial Health spasticity team works closely with all those involved in providing stroke care, including physicians, nursing and rehabilitation staff.

Services
• Chemo Denervation Therapy
  — Botox and other similar medications are administered directly into the affected muscle to reduce spasticity
• Intrathecal Baclofen Therapy (IBT)
  — A treatment option that delivers baclofen directly to the central nervous system via the spinal canal using an implanted pump and catheter
• Oral medications
• Pump regulation
• Rehabilitation therapy
  — Occupational, speech and physical therapies including stretching and exercises
• Screening and assessment

Location
North Memorial Health Hospital Spasticity Center
3300 Oakdale Ave. N
Robbinsdale, MN 55422

Contact us:
For more information or to schedule a referral or appointment, call (763) 581-3650.
North Memorial Health registered dietitians guide customers toward achieving their goals by providing information, education, materials, support and follow-up. Nutrition counseling is offered to individuals for a variety of non-diabetes medical conditions.

**Services**
- Development of a personalized food plan
- Discussion of nutrition labeling, recipe modification, eating away from home, behavior modification and other topics
- Individual assessment of current eating habits
- Ongoing follow up for continuing education, support and encouragement

**Conditions Treated**
- Cancer
- Eating disorders
- Excessive weight gain during pregnancy
- Failure to gain weight
- Failure to thrive
- Food allergies
- Gastrointestinal disease
  - Celiac disease
  - Crohn's disease
  - Dietary fructose intolerance
  - Gastroparesis
  - Irritable bowel syndrome
  - Lactose intolerance
  - Ulcerative colitis
- Gout
- Heart disease
  - Congestive heart failure
  - Elevated cholesterol/hyperlipidemia
  - Stroke
- High blood pressure
- Hypoglycemia
- Kidney insufficiency
- Pre-diabetes, type 1 diabetes, type 2 diabetes, gestational diabetes
- Unintentional weight loss
- Weight management (overweight/obesity)

**Locations**

- **North Memorial Health Clinic - Blaine**
  11855 Ulysses St. NE
  Blaine, MN 55449

- **North Memorial Health Clinic - Brooklyn Center**
  5615 Xerxes Ave. N, Ste. D
  Brooklyn Center, MN 55430

- **North Memorial Health Clinic - Camden**
  4209 Webber Pkwy.
  Minneapolis, MN 55412

- **North Memorial Health Clinic - Fridley**
  480 Osborne Road NE
  Fridley, MN 55432

- **North Memorial Health Clinic - Golden Valley**
  8301 Golden Valley Road, Ste. 100
  Golden Valley, MN 55427

- **North Memorial Health Specialty Center - Robbinsdale**
  3435 W Broadway Ave.
  Robbinsdale, MN 55422

- **North Memorial Health Clinic - Roseville**
  1835 W County Road C
  Roseville, MN 55113

**Contact us:**
To schedule a nutrition counseling appointment, call (763) 581-5850.
Obstetrics

At North Memorial Health, our experienced team of providers spans OB/GYNs, family medicine providers, laborists and lactation consultants to offer the full spectrum of obstetric care for women.

The Family Birth Centers at North Memorial Health Hospital and Maple Grove Hospital are committed to helping customers relax, enjoy a safe and healthy delivery, and help them learn how to care for their baby.

Services/Conditions Treated
- Childbirth education and preparation
- Gestational diabetes
- Gynecological surgery
- Infertility counseling
- Laboratory testing
- Non-stress test
- Prenatal, delivery and postpartum care
- Screening for birth defects and fetal chromosome abnormalities
- Ultrasound

Services may vary by location.

North Memorial Health Hospital Family Birth Center

Services
- 24/7 in-house laborists available to respond to any emergent situation
- Aromatherapy
- Baby Friendly certified
- Child Life specialists
- Highly-skilled professionals that will assist women through labor and childbirth in a warm and caring environment
- International board-certified lactation consultants providing breastfeeding education and support
- Level III NICU adjacent to our labor and delivery suites with NICU team available 24/7, 23 weeks or later
- Nursery available 24/7
- On-site breast milk depot
- Quiet delivery rooms equipped with bubble tubs for relaxation during labor
- Rooming in
- Secure environment utilizing an electronic infant security system
- Vaginal Birth After Cesarean (VBAC)

Location

North Memorial Health Hospital
3300 Oakdale Ave. N
Robbinsdale, MN 55422

For birth preferences or labor and delivery unit tours, call (763) 581-3750.

North Memorial Health Laborists Associates
3300 Oakdale Ave. N
Robbinsdale, MN 55422
(763) 581-8370

(continued on next page)
Obstetrics (continued)

Owned and Affiliated Clinics

North Memorial Health Clinic - Blaine
11855 Ulysses St. NE
Blaine, MN 55449
(763) 581-0555

North Memorial Health Clinic - Camden
4209 Webber Pkwy.
Minneapolis, MN 55412
(763) 581-5750

North Memorial Health Clinic - Golden Valley
8301 Golden Valley Road, Ste. 100
Golden Valley, MN 55427
(763) 581-5150

North Memorial Health Clinic - Maple Grove
9855 Hospital Drive, Ste. 102
Maple Grove, MN 55369
(763) 581-5900

North Memorial Health Clinic - New Hope
8100 42nd Ave. N
New Hope, MN 55428
(763) 581-5700

North Memorial Health Clinic - St. Anthony
2600 39th Ave. NE
St. Anthony, MN 55421
(763) 581-5500

Voyage Healthcare - Maple Grove
9825 Hospital Drive, Ste. 300
Maple Grove, MN 55369
(763) 587-7900

Voyage Healthcare - Robbinsdale
3366 Oakdale Ave. N, Ste. 215
Robbinsdale, MN 55422
(763) 587-7999

Maple Grove Hospital Family Birth Center

Services
• 24/7 in-house OB available to respond to any emergent situation
• Baby Friendly certified
• Child Life specialists
• Integrated therapies such as adaptive yoga, aromatherapy, guided imagery, healing touch, massage and mindful breathing
• Grief and loss program
• Highly skilled professionals that assist women through labor and childbirth in a warm and caring environment
• International board-certified lactation consultants providing breastfeeding education and support
• Level III NICU adjacent to our labor and delivery suites with NICU team available 24/7, 26 weeks or later
• Nurse midwives
• Nursery available 24/7
• On-site breast milk depot
• Option of a paid-service in-room massage after birth
• Quiet and spacious delivery suites equipped with bubble tubs for relaxation during labor
• Rooming in
• Secure environment utilizing an electronic infant security system
• Vaginal Birth After Cesarean (VBAC)

Location

Maple Grove Hospital
9875 Hospital Dr.
Maple Grove, MN 55369

For questions regarding birth preferences or services, call (763) 581-2219.
For Family Birth Center tours, call (763) 581-1003.
For information about classes, call (763) 581-1808.

(continued on next page)
Partner Clinics

Clinic Sofia OBGYN, PA
15679 Grove Circle N
Maple Grove, MN 55369
(952) 922-7600

M Health Fairview Women’s Clinic
14500 99th Ave. N
Maple Grove, MN 55369
(763) 898-1000

Northwest Family Clinics - Plymouth
1495 County Road 101 N
Plymouth, MN 55447
(763) 504-6600

Oakdale ObGyn - Blaine
Blaine Medical Center
11855 Ulysses Street NE, Ste. 210
Blaine, MN 55434
(763) 587-7000

Oakdale ObGyn - Crystal
5700 Bottineau Blvd., Ste. 210
Crystal, MN 55429
(763) 587-7000

Oakdale ObGyn - Maple Grove
9825 Hospital Drive, Ste. 205
Maple Grove, MN 55369
(763) 587-7000

Oakdale ObGyn - Plymouth
15535 34th Ave. N, Ste. 200
Plymouth, MN 55447
(763) 587-7000

Obstetrics, Gynecology and Infertility (OGI)
9550 Upland Lane N, Ste. 230
Maple Grove, MN 55369
(763) 255-3400

Park Nicollet Clinic - Maple Grove
9855 Hospital Drive, Ste. 275
Maple Grove, MN 55369
(952) 993-3282

Voyage Healthcare - Maple Grove
9825 Hospital Drive, Ste. 300
Maple Grove, MN 55369
(763) 587-7900

Voyage Healthcare - Plymouth
15655 37th Ave. N, Ste. 100
Plymouth, MN 55446
(763) 587-7900

Voyage Healthcare - Robbinsdale
3366 Oakdale Ave. N
Robbinsdale, MN 55422
(763) 587-7999
Oncology & Hematology

The North Memorial Health Oncology and Hematology healthcare team includes nationally recognized oncologists/hematologists, supported by a dedicated team of nurse practitioners, pharmacists and registered nurses.

Surrounded by advanced technologies and treatment regimens as well as cancer genetics, research, support groups and education, we offer customers and their families the best in cancer care – from screening and early detection, to diagnosis, treatment, on-site pharmacy, private chemotherapy suites and rehabilitation.

Services

- Acupuncture
- Aromatherapy
- Chemotherapy
- Clinical trials
- Exercise classes
- Expert surgical services:
  - Oral and maxillofacial surgery (see page 46)
  - Plastic and reconstructive surgery (see page 51)
  - Thoracic surgery and lung cancer program (see page 61)
- Financial support services
- Genetic counseling (see page 18)
- Hematology
- Infusion services
- Massage
- Medical oncology
- Nutrition counseling (see page 40)
- On-site pharmacy (Robbinsdale location only)
- Radiation therapy
- Social work (i.e., helps with meals, transportation)
- Specialty pharmacy services
- Speech therapy intervention for head/neck and chemo brain (see page 55)
- Support groups
- Wellness classes

Locations

North Memorial Health Cancer Center
3435 W Broadway Ave.
Robbinsdale, MN 55422
(763) 581-2800
Oncology, Radiation Oncology, Hematology

North Memorial Health Cancer Clinic - Maple Grove
9825 Hospital Drive, Ste. 10
Maple Grove, MN 55369
(763) 581-2820
Oncology, Hematology

Monticello Cancer Center
1001 Hart Blvd., Ste. 50
Monticello, MN 55362
(763) 271-2800
Oncology, Radiation Oncology, Hematology

Care Team:
northmemorial.com/specialty/cancer-oncology
North Memorial Health offers a range of ophthalmology services allowing us to provide exceptional care for customers of any age, while treating all conditions and offering complete surgical and non-surgical procedural care. We help customers learn the symptoms, triggers, contributing factors and treatment options of their eye condition.

Conditions Treated
- Amblyopia
- Blocked tear duct and tear duct obstructions
- Cataracts
- Chalazion
- Corneal abrasion symptoms and causes
- Corneal ulcer
- Droopy eyelids
- Dry eye
- Ectropion
- Entropion
- Floaters and flashes
- Fuchs’ Dystrophy
- Glaucoma
- Keratoconus
- Macular degeneration
- Pseudostrabismus
- Refractive error
- Retinal disorders
- Strabismus (crossed eye)
- Thyroid-associated orbitopathy (TAO)

Services
- Contact lenses
- Cosmetic and oculoplastics
- General eye exams
- LASIK
- Optical - Northwest Eyewear
- Pediatric
- Raindrop Laser Inlay
- Surgical procedures

Locations
Northwest Eye Clinic - Elk River
18157 Carson Court NW, Ste. C
Elk River, MN 55330

Northwest Eye Clinic - Golden Valley
8501 Golden Valley Road, Ste. 100
Golden Valley, MN 55427

Northwest Eye Clinic - Maple Grove
12000 Elm Creek Blvd., Ste. 100
Maple Grove, MN 55369

Northwest Eye Clinic - Minnetonka
6060 Clearwater Drive, Ste. 150
Minnetonka, MN 55343

Northwest Eye Clinic - Rogers
21395 John Miles Drive, Ste. 200
Rogers, MN 55374

Northwest Eye Clinic - Wayzata
250 Central Ave. N, Ste. 105 & 107
Wayzata, MN 55391

For more information or to schedule an appointment at any Northwest Eye Clinic, call (763) 416-7600.

Pediatric Ophthalmology
Northwest Eye Clinic - Maple Grove
12000 Elm Creek Blvd., Ste. 100
Maple Grove, MN 55369
(763) 416-7600

University of Minnesota Pediatric Ophthalmology - Maple Grove
14500 99th Ave. N
Maple Grove, MN 55369
(763) 898-1220

University of Minnesota Pediatric Ophthalmology - Minneapolis
701 25th Ave. S, Floor 3
Minneapolis, MN 55454
(612) 365-8350

For a list of Maple Grove Hospital partner clinics in ophthalmology surgery, see page 68.
Oral & Maxillofacial Surgery

North Memorial Health Oral & Maxillofacial (Head & Neck) Surgery provides comprehensive surgical management for customers with pathologic conditions, deformities and traumatic injuries of the head, neck, face and associated structures.

Our program has a strong focus on the treatment of oral cancer, salivary gland disease and reconstructive facial surgery and is the region’s only fellowship training program accredited by the Commission on Dental Accreditation.

Conditions Treated

- Benign and malignant head and neck tumors
- Cleft and craniofacial deformities
- Facial trauma
- Obstructive sleep apnea
- Oral cancer
- Salivary gland disorders
- Temporomandibular joint disorders
- Thyroid cancers

Services

- Dental implants
- Dentoalveolar surgery
- INSPIRE hypoglossal nerve stimulator for obstructive sleep apnea
- Microvascular free flaps
- Navigational surgery
- Nerve reconstruction
- Obstructive sleep apnea surgery
- Orthognathic surgery
- Reconstructive head and neck surgery
- Robotic surgery
- TMJ reconstruction

Location

North Memorial Health Multispecialty Clinic - Robbinsdale
3366 Oakdale Ave. N, Ste. 200
Robbinsdale, MN 55422
(763) 581-5360

Care Team:
northmemorial.com/surgery/oral-maxillofacial-surgery
North Memorial Health, in partnership with Twin Cities Orthopedics, offers the most advanced treatment and care for a variety of orthopedic conditions and injuries, such as congenital defects and degenerative and inflammatory issues, affecting bones, joints, ligaments, tendons, muscles and nerves.

One of the first in the Twin Cities, our Joint Replacement Centers at North Memorial Health Hospital and Maple Grove Hospital have performed thousands of surgeries and our team of board-certified orthopedic surgeons, nurses and physical therapists specialize in total joint care.

**Surgery Services**
- Anterior hip replacements
- Hand surgery
- MRI-assisted total knee replacements
- Orthopedic pelvic surgery
  - Inpatient consultation
  - Management of complex pelvic injuries
  - Orthopedic pelvic specialists 24/7
  - Pelvic surgery
- Pre-operative classes with orthopedic nurse clinician expert
- Reverse total shoulder replacement
- Spine surgery
- Sports medicine surgery
- Total joint replacement
- Traditional hip, knee and shoulder replacement

**Locations**

- **Twin Cities Orthopedics - Maple Grove**
  9630 Grove Circle N, Ste. 200
  Maple Grove, MN 55369
  *includes pediatric services

- **Twin Cities Orthopedics - Minnetonka**
  15450 Highway 7, Ste. 100
  Minnetonka, MN 55345

- **Twin Cities Orthopedics - Plymouth**
  2855 Campus Drive, Ste. 300
  Plymouth, MN 55441

- **Twin Cities Orthopedics - Robbinsdale**
  3366 Oakdale Ave. N, Ste. 103
  Robbinsdale, MN 55422

- **Twin Cities Orthopedics - St. Anthony**
  2600 39th Ave. NE
  St. Anthony, MN 55421

For more information or to schedule an appointment with Twin Cities Orthopedics, call **(763) 520-7870**.

For a list of surgery procedure locations, see [page 61](#).

For a list of other Maple Grove Hospital partner clinics in orthopedics and joint surgery, see [page 68](#).

**Care Team:**
[northmemorial.com/specialty/orthopedics-bones-joints](http://northmemorial.com/specialty/orthopedics-bones-joints)
Pain Management

North Memorial Health board-certified pain management providers create a highly personalized and consolidated treatment approach to address physical, behavioral and emotional dimensions of their pain. Integration of services is managed across acupuncture, behavioral health, injection therapy, medication management (both opiate and non-narcotic), physical and occupational therapy, spinal cord stimulation, vertebroplasty, kyphoplasty and more.

Services

• Acupuncture
• Behavioral health
• Diagnostic interventions
  — Cervical nerve rootblocks
  — Discography
  — Medial branch blocks
• Injection therapy
  — Epidurals
  — Joint injections
  — Radiofrequency ablation
  — Sympathetic blocks
• Medication management (opiate, non-narcotic)
• Physical and occupational therapy
• Spinal cord stimulation
• Vertebroplasty

Locations

North Memorial Health Pain Management Clinic - Maple Grove
Maple Grove Medical Center
9825 Hospital Way, Ste. 10
Maple Grove, MN 55369

North Memorial Health Pain Management Clinic - Minnetonka
Minnetonka Medical Center
15450 Highway 7
Minnetonka, MN 55345

North Memorial Health Pain Management Clinic - Robbinsdale
3300 Oakdale Ave. N, Plaza Level
Robbinsdale, MN 55422

Care Team:
northmemorial.com/specialty/pain-management

Contact us:
For additional information or to schedule an appointment, call (763) 581-3680.
Palliative Care

North Memorial Health Palliative Care provides customers with relief from symptoms, pain and stress of serious illnesses in all stages, including those undergoing treatment for curable illnesses, living with chronic illnesses as well as nearing the end of life.

Our interdisciplinary team of physicians, advance practice nurses, clinical social workers and chaplains collaborate with customers to give them the best possible quality of life as they receive treatment.

**Palliative care may be helpful for customers with the following illnesses and symptoms:**

- Anxiety
- Breathing problems
- Cancer
- Chronic obstructive pulmonary disease (COPD)
- Constipation
- Dementia
- Depression
- Fatigue
- Heart failure
- Insomnia
- Kidney disease/renal failure
- Multiple, complicated medical problems
- Nausea & vomiting
- Pain
- Stroke

**Care Team:**
[www.northmemorial.com/specialty/palliative-care](http://www.northmemorial.com/specialty/palliative-care)

**Contact us:**
For additional information, call (763) 581-8181.
Pediatric Hospital Care

North Memorial Health’s team of pediatricians, specialists and other providers work closely with emergency care physicians, radiologists, neonatologists and primary care providers to ensure that seamless, integrated care is provided to all pediatric customers (infants, children and adolescents) and families.

**North Memorial Health Hospital**

**Services/Conditions Treated**
- Care for newborns after delivery
- Diabetes and endocrinology
- Emergency care
- Imaging and lab
- Inpatient pediatric care for children ages 0-18 years old
- Level III NICU
- Level II Pediatric Trauma Center
- Surgical services assistance with inpatient pediatric care

**Location**
North Memorial Health Hospital
3300 Oakdale Ave. N
Robbinsdale, MN 55422
(763) 581-8360

For emergent and trauma referrals, direct admit and provider-to-provider consult needs:

North Memorial Health Hospital One Call
1-800-230-2413

**Maple Grove Hospital**

**Services/Conditions Treated**
- Care for newborns after delivery
- Emergency care
- Imaging and lab
- Inpatient pediatric care for children ages 0-18 years old
- Level III NICU
- Surgical services assistance with inpatient pediatric care

**Location**
Maple Grove Hospital
9875 Hospital Drive
Maple Grove, MN 55369
(763) 581-4200

For a list of pediatric partner clinics, see page 67.

**Additional Pediatric Services**

North Memorial Health also provides care to children in the following areas. For more information about those locations, see the referring page number.

- Allergy - see page 7
- Dermatology - see page 12
- ENT - see page 15
- Gastroenterology - see page 17
- Occupational Therapy - see page 56
- Ophthalmology - see page 45
- Orthopedics - see page 47
- Physical Therapy - see page 55
- Primary Care - see page 65
- Speech Therapy - see page 55
- Sports Medicine - see page 47
- Surgery - see page 59
Plastic & Reconstructive Surgery

North Memorial Health works with the most comprehensive and accomplished plastic and reconstructive surgeons in the region. From cosmetic procedures to complex reconstructive surgeries, North Memorial Health brings unparalleled expertise to plastic and reconstructive surgical care.

Services

- Body contouring after weight loss
- Breast augmentation and reduction surgery
- Breast reconstruction after cancer
- Cleft lip and palate repair
- Complex trauma reconstruction
- Cosmetic procedures including liposuction, abdominoplasty, blepharoplasty, facelift, neck lift, rhinoplasty and otoplasty
- Fat-transferring grafting
- Labiaplasty
- Male breast reduction
- Microvascular free flaps
- Microvascular reattachment surgery
- Nerve injury repair, nerve compression and facial palsy correction
- Skin cancer excision and reconstruction

Locations

Edina Plastic Surgery (Dr. Christine Stewart)
6525 France Ave., Ste. 300
Edina, MN 55435
(952) 925-1765

Harrington & Associates Plastic Surgery
2805 Campus Drive, Ste. 485
Plymouth, MN 55441
(651) 290-7600

Kayan Plastic Surgery
15450 Highway 7, Ste. 225
Minnetonka, MN 55345
(612) 756-8008

Kobienia Plastic Surgery
7450 France Ave. S, Ste. 220
Edina, MN 55435
(952) 925-1111

Landis Plastic Surgery
2805 Campus Drive, Ste. 335
Plymouth, MN 55441
(952) 562-5940

McCue Plastic Surgery, PA - Edina
7373 France Ave., Ste. 510
Edina, MN 55435
(952) 830-0089

McCue Plastic Surgery, PA - Maple Grove
9825 Hospital Drive, Ste. 105
Maple Grove, MN 55369
(952) 830-0089

Mesna Plastic Surgery
7407 Wayzata Blvd.
St. Louis Park, MN 55426
(952) 927-4556

Plastic Surgery Specialists (Dr. Allen Vanbeek)
7373 France Ave. S, Ste. 510
Edina, MN 55435
(952) 830-1028

Twin Cities Plastic Surgery (Dr. Adam Lokeh)
13944 Ridgedale Drive, Ste. 395
Minnetonka, MN 55305
(612) 360-7700

For a list of Maple Grove Hospital partner clinics in plastic surgery, see page 68.
North Memorial Health podiatrists are experts, from consultation to surgery. We provide a dedicated diabetic foot-wound clinic and are available for convenient care at our clinics as well as 24/7 hospital and emergency care.

**Conditions Treated**
- Achilles tendonitis
- Ankle instability and ligament injury
- Arthritis and cartilage injury
- Bunion and hammer toe deformity
- Flat feet
- Foot and ankle pain/sprains
- Foot and ankle tendinitis
- Fungal or damaged toenails
- Gout
- Heel pain and spurs
- Ingrown toenails
- Neuroma and nerve problems
- Plantar fasciitis
- Shin splints
- Stress fractures

**Services**
- Ankle joint replacement
- Diabetic foot care
- Fracture and injury care
- Orthotic and prosthetic bracing
- Plantar wart treatment
- Revisional surgery

**Locations**
- North Memorial Health Clinic - Blaine
- North Memorial Health Clinic - Brooklyn Center
- North Memorial Health Clinic - Brooklyn Park
- North Memorial Health Clinic - Camden
- North Memorial Health Clinic - Downtown Minneapolis
- North Memorial Health Clinic - Elk River
- North Memorial Health Clinic - Golden Valley
- North Memorial Health Clinic - Maple Grove
- North Memorial Health Clinic - Minnetonka
- North Memorial Health Clinic - New Hope
- North Memorial Health Clinic - St. Anthony

For clinic location information, please see page 65.

**North Memorial Health Podiatry (wound care only)**
3300 Oakdale Ave. N
Robbinsdale, MN 55422
(763) 581-5880

**Contact us:**
For more information or to schedule a consultation, call (763) 581-5880.
Pulmonary Medicine

North Memorial Health provides technical expertise focused on helping individuals of all ages. We have more than 50 respiratory therapists throughout the system who work closely with providers to develop and modify care plans in order to provide the best quality care. This includes oxygen therapy, nebulizers, non-invasive ventilation and life support measures. Our team is frequently involved from the emergency department all the way to discharge.

North Memorial Health Hospital
Our accredited Pulmonary Rehabilitation Program provides monitored exercise, education and support to those with chronic lung conditions. A team of respiratory therapists, dietitians and physicians individualize each customer’s treatment plan to meet his/her goals.

Services
• Arterial blood gas collection
• Bronchoscopy
• Evidence-based care
• Mechanical ventilation (inpatient)
• Nitric oxide (NICU)
• Non-invasive ventilation
• Oscillator ventilation (inpatient)
• Oxygen therapy
• Pulmonary function
• Pulmonary rehabilitation
  — Breath retraining
  — Group education sessions
  — Individualized one-to-one exercise sessions
  — Proper use of respiratory medications
  — Self-management skills
  — Support with portable oxygen equipment
• Support high risk pregnancies (inpatient)

Location
North Memorial Health Hospital
3300 Oakdale Ave. N
Robbinsdale, MN 55422
(763) 581-4290
For referrals, call (763) 581-4297.

Maple Grove Hospital
Our respiratory therapists empower our customers to improve their specific conditions.

Services
• Arterial blood gas collection
• Mechanical ventilation
• Nitric oxide (inpatient)
• Nitrous oxide (labor)
• Oxygen therapy
• Sleep apnea screening
• Smoking cessation
• Support high risk pregnancies

Location
Maple Grove Hospital
9875 Hospital Drive
Maple Grove, MN 55369
(763) 581-4290
For referrals, call (763) 581-4297.

For additional pulmonary services:
Respiratory Consultants - Maple Grove
9825 Hospital Drive
Maple Grove, MN 55369
(763) 520-2940

Respiratory Consultants - Robbinsdale
3366 Oakdale Ave., Ste. 401
Robbinsdale, MN 55422
(763) 520-2940
Acute Inpatient Rehabilitation

Located in North Memorial Health Hospital, our 18-bed unit is often the first place post-stroke or injury customers begin formal rehabilitation. Our team of professionals includes rehabilitation nurses, physical therapists, occupational therapists, speech-language pathologists, neuropsychologists, social workers and interdenominational chaplains.

The program is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) and our inpatient rehabilitation services are offered to customers ages 14 or older.

Conditions Treated

- Brain injury
- Complex orthopedics/amputation
- Medically complex conditions
- Multiple sclerosis
- Multiple trauma
- Spinal cord injury
- Stroke

Location

North Memorial Health Hospital
3300 Oakdale Ave. N
Robbinsdale, MN 55422

If you have questions, please contact our rehabilitation evaluator at (763) 581-8711 regarding our program and admission criteria.

We offer tours prior to admission to familiarize people with the program.
Rehabilitation Therapy
(continued)

Outpatient Rehabilitation

North Memorial Health’s Outpatient Rehabilitation Therapy program offers a complete line of services tailored to meet our customers’ unique recovery needs, including lymphedema therapy, balance and dizziness therapy, occupational therapy and speech pathology.

Conditions Treated

- Cleft palate (speech pathology)
- Medically complex conditions
- Multiple trauma
- Neurological diagnoses
  - Brain injury
  - Multiple sclerosis
  - Parkinson’s disease
  - Stroke
  - Other neurological disorders

Services

Physical Therapy

Exercise programs are individualized and focus on improving the customer’s strength, balance, coordination, mobility or endurance.

- Cardiopulmonary issues
- Care for neurological diagnoses
- Concussion management
- Integration to home environment
- Integumentary complications
- Lymphedema
- Musculoskeletal injuries
- Vestibular/balance issues

Speech Therapy

Speech pathology professionals evaluate and treat customers who may have conditions that cause difficulty with communication, thinking and swallowing.

In addition, North Memorial Health speech-language pathologists encourage customers to communicate through the skills they have while supplementing with the latest technology, which includes speech output devices, iPads, switches, smartphones, computer software and internet-based applications.

- Brain injury rehabilitation
- Cancer rehabilitation
  - Chemo brain
  - Head and neck cancer
- Concussion management
- Feeding evaluations
- ImPACT concussion assessment/concussion
- Intensive Aphasia Program (see page 38)
- Intensive Cognitive Program
- Management – cognition
- Stroke recovery
- Video swallow studies
- Voice assessments (stroboscopy exams)

(continued on next page)
Rehabilitation Therapy (continued)

Occupational Therapy
North Memorial Health's occupational therapists help customers of all ages relearn or adapt some of the basic life skills that have been impacted due to cognitive or physical impairments.

• Care for neurologic disorders
• Concussion management – sensory/vision
• Interactive metronome
• Standardized cognitive assessments
• Teaching customers to relearn or adapt to
  — Home management
  — Leisure time activities
  — Self-care
  — Vocational and occupational skills
• Vision therapy

Locations

North Memorial Health Rehabilitation Therapy Center
North Memorial Health Hospital
3300 Oakdale Ave. N
Robbinsdale, MN 55422
(763) 581-3440
Occupational Therapy, Physical Therapy, Speech Therapy

North Memorial Health Rehabilitation Therapy Clinic
Arbor Lakes Medical Building
12000 Elm Creek Blvd., Ste. 210
Maple Grove, MN 55369
(763) 581-9100
Occupational Therapy, Pediatric Occupational Therapy, Physical Therapy, Pediatric Physical Therapy, Speech Therapy, Pediatric Speech Therapy

North Memorial Health Rehabilitation Therapy
800 Freeport Ave. N, Ste. 102
Elk River, MN 55330
(763) 581-9100
Occupational Therapy, Speech Therapy

Institute of Athletic Medicine
2344 Energy Park Drive
St. Paul, MN 55108
(612) 672-7100
Physical Therapy
Rheumatology

North Memorial Health diagnoses and treats musculoskeletal disease and autoimmune conditions affecting the joints, muscles and bones causing pain, swelling, stiffness and deformity. A complete medical history and physical exam are performed to look for signs and symptoms of inflammation throughout the entire body and musculoskeletal system. A family history can be very important to diagnosis of rheumatic disease and will also be assessed.

Conditions Treated

- Autoimmune conditions
- Chronic back pain
- Fibromyalgia
- Gout
- Juvenile idiopathic arthritis (JIA)
- Lupus
- Neuropathy
- Osteoporosis
- Psoriasis
- Psoriatic arthropathy
- Rheumatoid arthritis
- Scleroderma
- Tendonitis
- Uveitis

Locations

**North Memorial Health Clinic - Fridley**
480 Osborne Road NE
Fridley, MN 55432
(763) 581-0600

**Voyage Healthcare - Maple Grove**
9825 Hospital Drive, Ste. 300
Maple Grove, MN 55369
(763) 587-7900

**Voyage Healthcare - Robbinsdale**
3366 Oakdale Ave. N, Ste. 215
Robbinsdale, MN 55422
(763) 587-7999
Sleep Medicine

North Memorial Health Sleep Center provides board-certified specialists, with backgrounds in neurology, pulmonology and psychiatry, to evaluate, diagnose and treat all sleep disorders.

North Memorial Health is a Center of Excellence for Inspire Upper Airway Stimulation (UAS) - a new therapy approved by the FDA for treatment of moderate to severe obstructive sleep apnea in individuals who are not able to tolerate positive airway pressure (PAP) therapy.

Our Sleep Center is accredited through the American Academy of Sleep Medicine and offers a full scope of sleep testing, including laboratory-based polysomnography (PSG) and home sleep studies.

Conditions Treated
- Insomnia
- Narcolepsy and other disorders of excessive daytime sleepiness
- Parasomnias, including nocturnal seizures, sleep walking and other abnormal behaviors during sleep
- Restless legs syndrome and periodic limb movement disorder
- Sleep apnea

Services
- Clinical support and education
- Complimentary overnight wrist oximetry
- Day study for shift workers
- Follow-up care
- Home sleep studies
- Inspire Upper Airway Stimulation (UAS)
- Maintenance of wakefulness testing
- Multiple sleep latency testing
- Overnight sleep study

Location
North Memorial Health Sleep Medicine Center - Maple Grove
13800 83rd Way N, Ste. 102
Maple Grove, MN 55369
(763) 581-5050

Care Team:
northmemorial.com/specialty/sleep
Surgery

From complex trauma surgery to general surgery and same-day procedures, North Memorial Health brings together world-class surgeons and specialists with the expertise, technology and techniques to meet customers’ surgical needs.

Our skilled surgical teams perform more than 15,000 inpatient and outpatient surgical procedures a year, and our outcome quality measures are among best in class for customer satisfaction.

Surgery Locations

Maple Grove Hospital
9875 Hospital Drive
Maple Grove, MN 55369
Main Phone: (763) 581-1300
Scheduling: (763) 581-1330

Minnetonka Ambulatory Surgery Center
15450 Highway 7
Minnetonka, MN 55345
(763) 581-8950

North Memorial Ambulatory Surgery Center at Maple Grove
9855 Hospital Drive
Maple Grove, MN 55369
(763) 581-9000

North Memorial Health Hospital
3300 Oakdale Ave. N
Robbinsdale, MN 55422
Main Phone: (763) 581-3996
Scheduling: (763) 581-4990

Robotic Surgery

By using the da Vinci® System, our surgeons are able to perform precise, minimally invasive procedures with significantly less pain, fewer complications and quicker recovery. North Memorial Health Hospital has the advanced da Vinci® Xi and new da Vinci® X robots, while Maple Grove Hospital has two da Vinci® Si robots.

Surgery Types

Bariatric & Metabolic*
see page 10 for more information

• North Memorial Health Hospital

Cardiovascular*
see page 22 for more information

• North Memorial Health Hospital

Colon Rectal*
see page 17 for more information

• Maple Grove Hospital
• North Memorial Ambulatory Surgery Center at Maple Grove
• North Memorial Health Hospital

Ear, Nose & Throat
see page 15 for more information

• Maple Grove Hospital
• Minnetonka Ambulatory Surgery Center
• North Memorial Ambulatory Surgery Center at Maple Grove
• North Memorial Health Hospital

Emergency & Trauma
see page 16 for more information

• North Memorial Health Hospital

Gastroenterology
see page 17 for more information

• Maple Grove Hospital
• Minnetonka Ambulatory Surgery Center
• North Memorial Ambulatory Surgery Center at Maple Grove
• North Memorial Health Hospital

*robotic surgery services available

(continued on next page)
Surgery
(continued)

General*

- Maple Grove Hospital
- Minnetonka Ambulatory Surgery Center
- North Memorial Ambulatory Surgery Center at Maple Grove
- North Memorial Health Hospital

North Memorial Health performs procedures for customers needing surgery for weight loss, hernia repair, gallbladder issues, acid reflux and more:

- Adrenalectomy
- Bariatric, Roux-en-Y gastric bypass and sleeve gastrectomy
- Colon resections for cancer and diverticular disease
- Complex abdominal hernia repair
- Diaphragmatic hernia repair
- Esophagectomy
- Gastric tumor resection (GIST)
- Heller myotomy
- Hiatal hernia repair
- Inguinal hernia (TAPP) repair
- Multiport cholecystectomy
- Nissen fundoplication (reflux surgery)
- Paraesophageal hernia repair
- Right hemicolectomy
- Single site cholecystectomy with firefly
- Splenectomy
- Ventral/incisional hernia repair

Gynecologic*

see page 20 for more information

- Maple Grove Hospital
- Minnetonka Ambulatory Surgery Center
- North Memorial Ambulatory Surgery Center at Maple Grove
- North Memorial Health Hospital

Neurosurgery

see page 35 for more information

- North Memorial Ambulatory Surgery Center at Maple Grove
- North Memorial Health Hospital

Obstetric

see page 41 for more information

- Maple Grove Hospital
- North Memorial Health Hospital

*robotic surgery services available
Surgery
(continued)

Ophthalmology
see page 45 for more information
- Maple Grove Hospital
- Minnetonka Ambulatory Surgery Center
- North Memorial Health Hospital

Oral & Maxillofacial*
see page 46 for more information
- North Memorial Ambulatory Surgery Center at Maple Grove
- North Memorial Health Hospital

Orthopedic & Joint
see page 47 for more information
- Maple Grove Hospital
- Minnetonka Ambulatory Surgery Center
- North Memorial Ambulatory Surgery Center at Maple Grove
- North Memorial Health Hospital

Plastic & Reconstructive
see page 51 for more information
- Maple Grove Hospital
- Minnetonka Ambulatory Surgery Center
- North Memorial Ambulatory Surgery Center at Maple Grove
- North Memorial Health Hospital

Podiatry
see page 52 for more information
- Maple Grove Hospital
- Minnetonka Ambulatory Surgery Center
- North Memorial Ambulatory Surgery Center at Maple Grove
- North Memorial Health Hospital

Thoracic*
- North Memorial Health Hospital

North Memorial Health offers a full range of thoracic surgical treatment for diseases of the lung, esophagus, pleural space and chest wall. Our multidisciplinary Thoracic Surgery and Lung Cancer Program is designed with the customer in mind, bringing specialists together to provide the most effective care.

Services
- Inpatient and outpatient consultation
- Lung nodule program that assists primary care providers in the management of lung nodules
- Minimally invasive surgical techniques for diagnosis and treatment, including EBUS/EUS and thoracoscopy
- Monthly lung cancer support group meetings
- Navigational bronchoscopy to navigate to distal pulmonary lesions for biopsy
- Oncology-certified clinical nurse specialist to help lung cancer customers navigate the challenges of cancer treatment

Urologic*
see page 63 for more information
- Maple Grove Hospital
- Minnetonka Ambulatory Surgery Center
- North Memorial Health Hospital

*robotic surgery services available
Urgent Care Services

North Memorial Health urgent care and Urgency Centers provide convenient care for non-life threatening conditions, from bronchitis to broken bones, and beyond. Staffed by medical doctors and advance practice providers, each location is equipped with a laboratory on site and can help with the following:

Urgent Care
- Abdominal pain
- Cough, flu and sinus infection
- Difficult or painful urination
- Dizziness
- Earaches
- EKG and X-ray
- Foreign body removal
- Headache
- Laceration repair
- Minor burns
- Minor eye injuries, infections or irritations
- Muscle aches and pains
- Nebulizer treatment
- Palpitations
- Pediatric illnesses and injuries
- Pneumonia and bronchitis
- Rash and poison ivy
- Sore throats
- Sports injuries
- Sprains, fractures and dislocations
- Strep, influenza, mono, glucose, and HIV & STD testing
- Superficial abscesses
- Tetanus (diphtheria)
- Urinalysis/MicroAnalysis and urine HCG screens
- Urinary tract infection
- Vaccinations
- Vomiting and diarrhea

Urgency Centers
Everything urgent care has to offer, plus:
- Expanded laboratory and imaging services including MRI and CT scans*
- IV rehydration

Locations

North Memorial Health Urgency Center - Blaine
11855 Ulysses Street NE, Ste. 120
Blaine, MN 55434
(763) 581-0555
Hours: Every day, 8 a.m. - 8 p.m.

North Memorial Health Urgency Center - Minnetonka
15450 Highway 7
Minnetonka, MN 55345
(763) 581-8900
Hours: Every day, 8 a.m. - 8 p.m.

North Memorial Health Urgent Care - Elk River
800 Freeport Ave. NW, Ste. 100
Elk River, MN 55330
(763) 581-5200
Hours: Mon - Sat, 8 a.m. - 7 p.m. | Sun, 8 a.m. - 5 p.m.

North Memorial Health Urgent Care - Maple Grove
9855 Hospital Drive, Ste. 102
Maple Grove, MN 55369
(763) 581-5800
Hours: Every day, 8 a.m. - 7 p.m.

North Memorial Health Urgent Care - Roseville
1835 W County Road C, Ste. 150
Roseville, MN 55113
(763) 581-0340
Hours: Mon - Fri, 8 a.m. - 7 p.m.

*limited CT scan hours at Blaine location
North Memorial Health treats the full spectrum of urologic conditions with the best techniques available. Our physicians pioneered fields such as cryotherapy for prostate cancer, microwave treatments for enlarged prostates and neobladders for bladder cancer. In addition, our urologists were some of the first surgeons in Minnesota to perform the Urolift Implant procedure to treat BPH.

**Services/Conditions Treated**
- Adrenal gland and bladder surgery
- Cancer care
- Clinical research
- Cryosurgery
- Hematuria
- High intensity focused ultrasound
- Infertility
- Kidney stones
- Kidney tumors
- Laparoscopic surgery
- Nephrectomy
- Nutritional supplements
- Pelvic pain
- Prostate and BPH
- Prostatectomy
- Pyeloplasty
- Robotic surgery
- Sexual health
- Uterine or vaginal vault prolapse treatment
- Vasectomy

**Locations**

**Minnesota Urology PA - St. Anthony**
2600 39th Ave. NE
St. Anthony, MN 55421
(763) 520-7700

**Urology Associates Ltd - Minnetonka**
Minnetonka Medical Center
15450 Highway 7, Ste. 250
Minnetonka, MN 55345
(763) 520-7700

**Urology Associates Ltd - Robbinsdale**
3366 Oakdale Ave. N, Ste. 303
Robbinsdale, MN 55422
(763) 520-7700

For a list of Maple Grove Hospital partner clinics in urologic surgery, see page 68.

**Care Team:**
northmemorial.com/specialty/urology
Clinic Locations

Family Medicine & Internal Medicine
At North Memorial Health Clinics, we treat the whole family - from newborns to seniors. We offer a full spectrum of care for men and women, and our network of clinics brings comprehensive primary care services close to the homes and workplaces of our customers.

Urgency Centers
North Memorial Health Urgency Centers provide care and treatment for more serious, non-life-threatening illnesses and injuries like abdominal pain, dehydration, chest pain and more.

Pediatric Care
North Memorial Health’s team of pediatricians, specialists and other providers work closely with emergency care physicians, radiologists, neonatologists and primary care providers to ensure that seamless, integrated care is delivered to all pediatric customers (infants, children and adolescents) and families.

Urgent Care
North Memorial Health’s urgent care locations can help with acute illness, diagnosis, and relief, from headaches and cuts to pneumonia and bronchitis.
Clinic Locations
(continued)

Locations

North Memorial Health Clinic - Blaine
11855 Ulysses St. NE
Blaine, MN 55449
(763) 581-0555
Family Medicine, Pediatrics, Urgency Center

North Memorial Health Clinic - Brooklyn Center
5615 Xerxes Ave. N, Ste. D
Brooklyn Center, MN 55430
(763) 581-5630
Family Medicine

North Memorial Health Clinic - Brooklyn Park
8559 Edinbrook Pkwy., Ste. 100
Brooklyn Park, MN 55443
(763) 581-5660
Family Medicine

North Memorial Health Clinic - Camden
4209 Webber Pkwy.
Minneapolis, MN 55412
(763) 581-5750
Family Medicine

North Memorial Health Clinic - Downtown Minneapolis
651 Nicollet Ave., Ste. 277
Minneapolis, MN 55402
(763) 581-8060
Family Medicine, Internal Medicine

North Memorial Health Clinic - Elk River
800 Freeport Ave. NW, Ste. 100
Elk River, MN 55330
(763) 581-5200
Family Medicine, Urgent Care

North Memorial Health Clinic - Fridley
480 Osborne Road NE
Fridley, MN 55432
(763) 581-0600
Family Medicine, Internal Medicine, Pediatrics

North Memorial Health Clinic - Golden Valley
8301 Golden Valley Road, Ste. 100
Golden Valley, MN 55427
(763) 581-5150
Family Medicine

North Memorial Health Clinic - Maple Grove
9855 Hospital Drive, Ste. 102
Maple Grove, MN 55369
(763) 581-5800
Family Medicine, Urgent Care

North Memorial Health Internal Medicine - Maple Grove
9855 Hospital Drive, Ste. 104
Maple Grove, MN 55369
(763) 581-5900
Internal Medicine

North Memorial Health Clinic - Minnetonka
15450 Highway 7, Ste. 100
Minnetonka, MN 55345
(763) 581-8900
Family Medicine, Internal Medicine, Urgency Center

North Memorial Health Clinic - New Hope
8100 42nd Ave. N
New Hope, MN 55428
(763) 581-5700
Family Medicine

North Memorial Health Clinic - Roseville
1835 W County Road C, Ste. 150
Roseville, MN 55113
(763) 581-0340
Family Medicine, Urgent Care

North Memorial Health Clinic - St. Anthony
2600 39th Ave. NE
St. Anthony, MN 55421
(763) 581-5500
Family Medicine

Contact us:
For more information or to schedule an appointment at any North Memorial Health Clinic, call (763) 581-CARE.

(continued on next page)
Clinic Locations
(continued)
Clinic Locations
(continued)

Maple Grove Hospital Partner Clinics

Obstetrics
• Clinic Sofia
clinicsofia.com
• Fairview Clinics
fairview.org
• Northwest Family Clinics
northwestfamilyclinics.com
• Oakdale ObGyn
oakdaleobgyn.com
• Obstetrics, Gynecology and Infertility (OGI)
obgynmn.com
• Park Nicollet Clinic – Maple Grove
parknicollet.com
• Voyage Healthcare
voyagehealthcare.com

Pediatrics
• Fairview Clinics
fairview.org
• North Memorial Health Clinic
northmemorial.com
• Northwest Family Clinics
northwestfamilyclinics.com
• Park Nicollet Clinics
parknicollet.com
• Partners in Pediatrics
pipstop.com
• South Lake Pediatrics
southlakepediatrics.com
• Voyage Healthcare
voyagehealthcare.com
• Wayzata Children’s Clinics
wayzatachildrensclinic.com

Surgery
Colon Rectal
• North Memorial Health Gastroenterology
northmemorial.com
• Platinum Health LLC
paulyakshemd.com
• Voyage Healthcare
voyagehealthcare.com

General
• Fairview Clinics
fairview.org
• Specialists in General Surgery (SIGS)
sgsmn.com

Gynecologic
• Clinic Sofia
clinicsofia.com
• Fairview Clinics
fairview.org
• Oakdale ObGyn
oakdaleobgyn.com
• Obstetrics, Gynecology and Infertility (OGI)
obgynmn.com
• Park Nicollet Clinic – Maple Grove
parknicollet.com
• Voyage Healthcare
voyagehealthcare.com

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Clinic Locations
(continued)

Obstetric
- Clinic Sofia  
  clinicsofia.com
- Fairview Clinics  
  fairview.org
- Oakdale ObGyn  
  oakdaleobgyn.com
- Obstetrics, Gynecology and Infertility (OGI)  
  obgynmn.com
- Park Nicollet Clinic – Maple Grove  
  parknicollet.com
- Voyage Healthcare  
  voyagehealthcare.com

Plastic & Reconstructive
- Kayan Plastic Surgery  
  kayanplasticsurgery.com
- Lokeh Plastic Surgery, PA  
  drlokeh.com
- McCue Plastic Surgery, PA  
  mccueplasticsurgery.com
- SP Plastic Surgery  
  sp-plasticsurgery.com

Ophthalmology
- University of MN Physicians  
  umphysicians.org

Podiatry
- Metro Foot & Ankle  
  metrofootandankleclinic.com
- North Memorial Health Podiatry  
  northmemorial.com

Orthopedic & Joint
- Fairview Clinics  
  fairview.org
- Interventional Spine and Pain Physicians, PA  
  ispinepainphysicians.com
- Minnesota Bone & Joint Specialists  
  minnesotaboneandjoint.com
- Summit Orthopedics  
  summitortho.com
- Twin Cities Orthopedics  
  tcomn.com

Urology
- Fairview Clinics  
  fairview.org
- Urology Associates  
  mnurology.com

Otolaryngology
- Fairview Clinics  
  fairview.org
- MN Ear, Head & Neck Clinic, PA  
  pehni.com
- Oakdale Ear, Nose & Throat  
  oakdaleent.com
This Guide to Services is your tool for accessing North Memorial Health in the easiest way possible. The guide will be updated regularly, so for the most up-to-date version, visit northmemorial.com/providerguide.

If you’d like to order additional copies of the Guide to Services, you can do so on our website at the link listed above.